



# QUALIFICATIONS PACK - OCCUPATIONAL STANDARDS FOR ALLIED HEALTH CARE

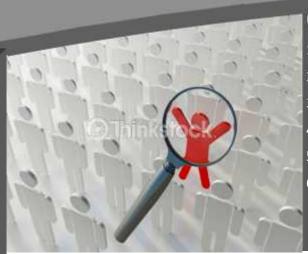
#### What are Occupational Standards(OS)?

OS describe what individuals need to do, know and understand in order to carry out a particular job role or function

OS are performance standards that individuals must achieve when carrying out functions in the workplace, together with specifications of the underpinning knowledge and understanding

#### Contact Us:

Healthcare Sector Skill Council 520-521,5th Floor, DLF Tower A, Jasola Distric Centre,New Delhi – 110025, Ph : 011- 40505850 Email ID : info@healthcare-ssc.in



# Contents

- 1. Introduction and Contacts.....1
- 2. Qualifications Pack......3
- 3. Glossary of Key Terms ......4
- 4. OS Units:.....8
- 5. Annexure: Nomenclature for QP & OS...63
- 6. Assessment Criteria: Page no......65

# Introduction Qualifications Pack- Radiation Therapy Technologist

**SECTOR:** HEALTHCARE **SUB-SECTOR:** Allied Health & Paramedics

**OCCUPATION:** Curative

**REFERENCE ID: HSS/Q0601** 

ALIGNED TO: NCO-2015/3211.9900

**Brief Job Description:** Radiation Therapist Technologist (RTT) work closely with doctors, patients and other members of the health care team. They use advanced computer systems and radiation therapy equipment to implement treatment plans.



**Personal Attributes:** The job requires individuals to have good communication and ability to handle a high level of stress and activity while managing fast-paced office duties. An aptitude for science related work; compassionate, strong interpersonal skills and the ability to work as part of a team; capable to handle work pressure with cool mind and to be focused and attentive to detail, eager to learn and update knowledge.The job requires individuals to possess key qualities such as confidence, maturity, compassion, patient centricity, active listening

4	Qualifications Pack Code	HSS/ Q 0601		
	Job Role	Radiati	on Therapy Technolog	gist
	Credits (NSQF)	TBD	Version number	1.0
	Sector	Healthcare	Drafted on	12/01/15
	Sub-sector	Allied Health & Paramedics	Last reviewed on	6/12/17
	Occupation	Non Direct Care	Next review date	5/12/21
2	NSQC Clearance on*			

Job Role	Radiation Therapy Technologist
Role Description	Radiation Therapy Technologists are specialist health care professionals qualified in the localisation and treatment of cancer using ionising radiation.
NSQF Level	5
Minimum Educational Qualifications* Maximum Educational Qualifications*	10+2 with science stream Or NSQF level 4 certified Radiology Technician
Prerequisite License or Training	Not Applicable
Minimum Job Entry Age	18 Years
Experience	2 year of working experience in case of NSQF level 4 certified Radiology Technician
Applicable National Occupational Standards (NOS)	Compulsory: HSS/N0601:Work effectively in radiation therapy practice HSS/N0602:Implement safe radiation practice to protect and enhance patient safety HSS/N0603:Plan and prepare patient for radiation therapy treatment HSS/N0604:Deliver radiation therapy treatment HSS/N0605:Engage in evidence-based practice and professional learning HSS/N9615:Maintain interpersonal relationship with colleagues, patients and others HSS/N9616:Maintain professional & medico-legal conduct HSS/N9617:Maintain a safe, healthy and secure working environment HSS/N9618:Follow biomedical waste disposal and infection control policies and procedures
Performance Criteria	As described in the relevant OS units

Keywords /Terms	Description
Sector	Sector is a conglomeration of different business operations having similar business and interests. It may also be defined as a distinct subset of the economy whose components share similar characteristics and interests.
Sub-sector	Sub-sector is derived from a further breakdown based on the characteristics and interests of its components.
Occupation	Occupation is a set of job roles, which perform similar/ related set of functions in an industry.
Job role	Job role defines a unique set of functions that together form a unique employment opportunity in an organisation.
Occupational Standards (OS)	OS specify the standards of performance an individual must achieve when carrying out a function in the workplace, together with the knowledge and understanding they need to meet that standard consistently. Occupational Standards are applicable both in the Indian and global contexts.
Performance Criteria	Performance criteria are statements that together specify the standard of performance required when carrying out a task.
National Occupational Standards (NOS)	NOS are occupational standards which apply uniquely in the Indian context.
Qualifications Pack (QP)	QP comprises the set of OSs, together with the educational, training and other criteria required to perform a job role. A QP is assigned a unique qualifications pack code.
Electives	Electives are NOS/set of NOS that are identified by the sector as contributive to specialization in a job role. There may be multiple electives within a QP for each specialized job role. Trainees must select at least one elective for the successful completion of a QP with Electives.
Options	Options are NOS/set of NOS that are identified by the sector as additional skills. There may be multiple options within a QP. It is not mandatory to select any of the options to complete a QP with Options.
Unit Code	Unit code is a unique identifier for an Occupational Standard, which is denoted by an 'N'
Unit Title	Unit title gives a clear overall statement about what the incumbent should be able to do.
Description	Description gives a short summary of the unit content. This would be helpful to anyone searching on a database to verify that this is the appropriate OS they are looking for.
Scope	Scope is a set of statements specifying the range of variables that an individual may have to deal with in carrying out the function which have a critical impact on quality of performance required.
Knowledge and Understanding	Knowledge and understanding are statements which together specify the technical, generic, professional and organisational specific knowledge that an individual need to perform to the required standard.
Organisational Context	Organisational context includes the way the organisation is structured and how it operates, including the extent of operative knowledge

Definitions

	managers have of their relevant areas of responsibility.	
Technical Knowledge	Technical knowledge is the specific knowledge needed to accomplish specific designated responsibilities.	
Core Skills/ Generic Skills	Core skills or generic skills are a group of skills that are the key to learning and working in today's world. These skills are typically needed in any work environment in today's world. In the context of the OS, these include communication related skills that are applicable to most job roles.	

Keywords /Terms	Description
NOS	National Occupational Standard(s)
NSQF	National Skills Qualifications Framework
QP	Qualifications Pack
Casualty	The person – child or adult – who has suffered the injury or illness
Emergency	Any situation that immediately threatens the health and safety of children, staff or yourself
MHRD	Ministry of Human Resource Development
NOS	National Occupational Standard(s)
NVEQF	National Vocational Education Qualifications Framework
NVQF	National Vocational Qualifications Framework
NSQF	National Skills Qualificaiton Framework
OS	Occupational Standard(s)
Legal responsibilities	Legal responsibilities may include an understanding of responsibilities contained in relevant state/territory and federal legislation and regulations, specific responsibilities to maintain confidentiality, confirm informed consent and exercising duty of care.
Principles underpinning bio-ethics	Principles underpinning bio-ethics must include respect the rights of the individual, respect the autonomy of the individual, cause no harm, and advance the common good.
Relevant patient information	Relevant patient information may include identifying people at risk such as children, pregnant women and their foetus, breastfeeding mothers; and includes information such as explaining the implications of contrast/ radiopharmaceutical administration.
Key elements of fitness to practise	Key elements of fitness to practise must include competence, professionalism, including a sense of responsibility and accountability, self awareness and professional values, sound mental health and the capacity to maintain health and wellbeing for practice.
Reporting obligations	Reporting obligations must include making a notification about the health (impairment), conduct or performance of a registered health practitioner that may be placing the public at risk; as well as of their own impairments to practice.
Quality frameworks	Quality frameworks may include workplace specific frameworks and the

Acronyms

Acronyms

	Standards for Hospitals developed by National Accreditation Board for Hospitals & Healthcare Providers
Principles of advocacy	Principles of advocacy may include supporting and promoting the rights and interests of individuals, assisting individuals to achieve or maintain their rights and representing their needs. Advocacy strategies include: representing the consumer, supporting the consumer to represent their own interests and ensuring people are empowered to voice their perspectives
<sup>l</sup> Healthcare team	Healthcare team members may include registered health practitioners,
members	accredited health professionals, and licensed and unlicensed healthcare workers.
Communication	Communication methods must consider the information needs of the
methods	audience and may include the radiation therapy technologist using the appropriate medical terminology and applying knowledge of departmental/practice protocols.
Reflective practice	Reflective practice may include self-reflection during and after a clinical challenge or experience. It may involve structured and informal reflection to review and integrate knowledge and findings into practice.
Patient identification procedures	Patient identification procedures must use at least three recognised patient identifiers, and may include procedures for transferring patients from other health professionals. Procedures may be contained in workplace materials and organsiational procedures manuals.
Infection control risk	Infection control risk management must demonstrate understanding of
management	transmission modes of hospital-acquired infections (host, agent and environment); established practices for preventing the transmission including effective hand hygiene; and ability to implement WHO <i>Practical Guidelines for</i> <i>Infection Control in Health Care Facilities</i>
Control measures	Control measures must include time, distance and patient shielding.
Responsibilities for notification of safety hazards	Responsibilities for notification of safety hazards may include protocols or instructions, legislation and regulations.
Incident reporting requirements	Incident reporting requirements may be identified in workplace materials, relevant state/territory and federal legislation and regulations, including those published by the Atomic Energy Regulatory Board.
Patient information	Patient information systems may include Picture and Archiving
systems	Communication System, radiation oncology information systems, Radiology
Clinical history	Information System, electronic medical records, risk management systems.
Clinical history	Clinical history may include patient/client records, previous medical imaging/treatment, information collected from patient/client during the procedure.
Informed consent	Informed consent is a person's voluntary decision about healthcare that is made with knowledge and understanding of the benefits and risks involved.
Responsibilities for	Responsibilities for conveying information may include protocols or
conveying information	instructions about verbal or written communication and record keeping.
Identifying significant findings	Identifying significant findings includes recognising and applying knowledge of normal from abnormal imaging appearances and relating appearances to the
	patient/client's clinical history.

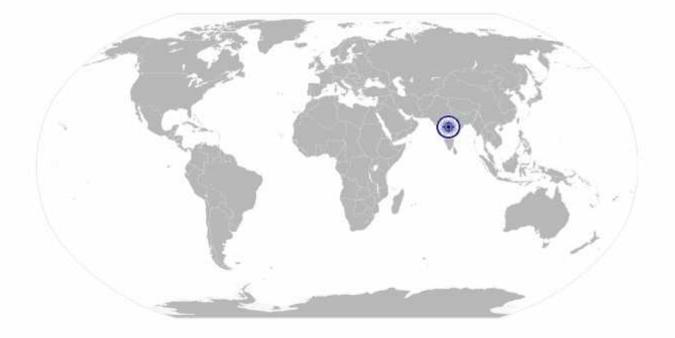
Treatment planning	Treatment planning must include imaging and treatment modelities used	
Treatment planning	Treatment planning must include imaging and treatment modalities used	
	including CT, MRI, PET and may include brachytherapy, superficial	
	radiotherapy, radiosurgery/stereotactic radiotherapy, paediatric	
	radiotherapy, total body radiation and proton therapy.	
Planning procedures	Planning procedures must include identifying tumour and target volumes, and normal tissue volumes.	
Treatment plans	Treatment plans may include 2D, 3D and 4D, conformal radiation therapy (3D CRT), intensity-modulated radiation therapy (IMRT) and may include volumetric-modulated arc therapy (VMAT).	
Implementation of plans	Implementation of plans must identify and apply radical and palliative	
	treatment doses and acceptable dose limits to critical structures.	
Validity	One of the principles of assessment and also one of the rules of evidence.	
	Assessment is valid when the process is sound and assesses what it claims to	
	assess. Validity requires that:	
	<ul> <li>assessment against the units of NOS must cover the broad range of skills and knowledge that are essential to competent performance</li> <li>assessment of knowledge and skills must be integrated with their practical application</li> </ul>	
	<ul> <li>judgement of competence must be based on sufficient evidence. Evidence should be gathered on a number of occasions and in a range of contexts, using different assessment methods. The specific evidence requirements of the units provide advice relating to sufficiency.</li> </ul>	







# National Occupational Standard



# **Overview**

This Occupational Standard describes the knowledge, understanding and skills required of an Individual to work effectively in a healthcare setting with patients and their families, staff, visitors and others to meet established work requirements.







1	Unit Code	HSS/N0601	
ard	Unit Title (Task)	Work effectively in radiation therapy practice	
Stafiuaru	Description	This unit of competency describes the skills and knowledge required to work effectively as an Radiation Therapy Technologist in a variety of healthcare settings with patients and their families, staff, visitors and others to meet established work requirements	
National Occupational Stan	Scope	<ul> <li>The unit covers sector requirements to:         <ul> <li>Work ethically</li> <li>Assume responsibility, and accept accountability for professional decisions</li> <li>Manage workload effectively, efficiently and systematically</li> <li>Work effectively within the workplace environment</li> <li>Contribute to quality assurance and service development</li> </ul> </li> <li>This unit maps to the following international standards:         <ul> <li>Medical Radiation Practice Board of Australia <u>Professional Capabilities for medical radiation practice</u> (November 2013): Domains 1.1 and 2.2</li> <li>Health and Care Professions Council (UK) <u>Standards of proficiency Radiographers</u> (28 May 2013)</li> </ul> </li> </ul>	

Performance Criteria(PC) w.r.t. the Scope		
Element	Performance Criteria	
Work ethically	To be competent, the user/individual on the job must be able to PC1. conduct professional behaviour in consistent with nationally and internationally accepted standards of best practice, as documented by the AARTI Radiation Technologists PC2. manage personal, mental and physical health to ensure fitness to practice PC3. follow ethical and legal requirements in decision-making in all work undertaken with awareness of potential ethical complexity in own work role PC4. reflect understanding and compliance with the principles of duty of care and legal responsibilities in all work undertaken PC5. provide relevant information to patient and use appropriate methods to obtain informed consent PC6. respect and maintain privacy, confidentiality and consent / permission of patients/patient, family, significant others, colleagues and employing organisation PC7. advocate on behalf of the patient including the rights and interests of individuals PC8. report to seniors concerning any error made in connection with patient's treatment and care	
Assume responsibility, and be accountable, for professional	PC9. adhere to organizational and departmental policies, procedures and protocols and guidelines relevant to the role PC10. respond appropriately to unsafe or unprofessional practice	







decisions	PC11. integrate organisational policies and guidelines with professional standards PC12. apply relevant quality frameworks
Manage workload effectively, efficiently and systematically	<ul> <li>PC13. perform daily work tasks and responsibilities in an organised, timely and goal-driven manner</li> <li>PC14. effectively manage daily work load using a range of professional skills, including professional reasoning, prioritisation, problem-solving, adaptation, negotiation and delegation</li> <li>PC15. manage changing circumstances by reassessing work priorities and adapting work practices</li> <li>PC16. complete necessary work tasks according to expected performance standards and timeframes</li> <li>PC17. contribute to the team to enable effective services integration, focused on shared patient-centred goals</li> <li>PC18. use and manage workplace resources efficiently, safely and responsibly to support practice within financial constraints</li> </ul>
Work effectively within the workplace environment Contribute to quality	<ul> <li>PC19. perform workplace tasks to a standard consistent with the requirements of work place protocols, procedures and legislation</li> <li>PC20. complete administrative duties accurately, systematically and within established timeframes</li> <li>PC21. effectively use established communication systems and protocols within the work environments to support practice</li> <li>PC22. contribute to team effectiveness</li> <li>PC23. collaborate with other health practitioners</li> <li>PC24. deliver effective services to a standard commensurate with experience, support</li> </ul>
assurance and service development	and workplace expectations PC25. apply an understanding of the principles and processes of safety, continuous quality improvement (CQI) and quality assurance (QA) PC26. participate in relevant workplace and professional quality improvement activities
Knowledge and Unders	
A. Organizational Context (Knowledge of the company / organization and its processes)	<ul> <li>The user/individual on the job needs to know and understand:</li> <li>KA1 role, function and objectives of the organisation, and relevance to specific work role, the organisational structure and the various processes related to reporting and monitoring</li> <li>KA2 how to identify and apply protocols and guidelines relevant to the role and field of practice</li> <li>KA2 relevant organisation procedures, policies, standards and legislation and how to access them</li> <li>KA3 organisation procedures relating to:</li> <li>accessing training, learning and development needs</li> <li>how to report and minimise incidents, errors and risks</li> <li>resource usage and financial responsibility</li> <li>established communications systems and protocols</li> <li>workplace safety and risk management</li> </ul>







1	
	KA4techniques of effective time management, workload management and contingency
	management
	KA5 organisational performance standards and timeframes
	KA6the principles of team work and the characteristics of high performing teams and
	how to apply them to own and team work outcomes
	KA7purpose of quality assurance and quality improvement practice and processes by
	which improvements to protocols, guidelines, programmes, services and organisational
	systems/requirements should be reported
	KA8quality Frameworks including workplace specific frameworks and the National
	Accreditation Board for Hospitals & Health Care Providers (NABH) relevant Standards
	and publications.
	KA9how to identify when there is an emergency situation and processes and
	procedures dealing with such emergency situations
D Tashuis	
B. Technic	
knowle	
	Association to professional practice
	KB2. meaning of Duty of Care, confidentiality of information and ethical decision-making
	in relation to specific work role duties and responsibilities; what constitutes a breach of
	these and potential ramifications of such a breach
	KB3. how to apply knowledge of the ramifications of breaches of duty of care,
	confidentiality, ethical guidelines and other relevant policies and legislation
	KB4. how to recognise the boundaries of own professional competence and when and
	how to seek advice, education and training, further support and supervision
	KB5. legal responsibilities including an understanding of responsibilities contained in
	relevant legislation and regulations, specific responsibilities to maintain confidentiality,
	confirm informed consent and exercising duty of care.
	KB6. the principles underpinning bio-ethics must include the rights of the individual,
	respect for the autonomy of the individual, cause no harm, and advance the common
	good.
	KB7. relevant patient information including identifying people at risk such as children,
	pregnant women and their foetus, breastfeeding mothers,; and includes information
	such as explaining the implications of contrast / radiopharmaceutical administration.
	KB8. the influence of socio-cultural factors on patient attitudes and responses to
	medical radiation services
	KB9. appropriate professional behaviour in patient interactions and how to identify and
	respect appropriate boundaries between patients and health professionals
	KB10. key elements of fitness to practice including competence, professionalism, a
	sense of responsibility and accountability, self-awareness and professional values,
	sound mental health and the capacity to maintain health and wellbeing for practice.
	KB11. techniques and processes to critically evaluate new information and knowledge
	and for integration into professional practice
	KB12. methods and techniques to critically evaluate personal strengths and limitations;
	how to seek and utilise supervision effectively; and how to identify ongoing learning
	needs and meet those needs
	KB13.basic structure and function of the body system and associated component
	KB14.process, condition & resources required by the body to support healthy
	functioning







Skills (S) [Optional]	<ul> <li>Body regulation including maintenance of body temperature, fluid &amp; electrolyte balance, elimination of body wastes, maintenance of blood pressure</li> <li>Protection form infection</li> <li>Active &amp; Passive physical activities</li> </ul>
A. Core Skills/	Writing Skills
Generic Skills	The user/ individual on the job needs to demonstrate: SA1. high level literacy skills needed for written information about workplace requirements such as: document reports, task lists, and schedules prepare patient-related reports and case histories and files record problems and resolutions record errors and incident Reading Skills
	The user/individual on the job needs to demonstrate how to: SA2. read and interpret and understand treatment requests, complex documents relating to patients treatment and care SA3. read and understand medical terminology SA4. read research and journal articles regarding Radiation Therapy professional practice SA5. read about procedures, regulations and guidelines related to the organisation and the profession
	Oral Communication (Listening and Speaking skills)
	<ul> <li>The user/individual on the job needs to demonstrate how to:</li> <li>SA6. use communication skills as required by specific work role, including: <ul> <li>active listening skills</li> <li>interpreting and following verbal and/or written instructions</li> <li>respond appropriately to observations in clinical settings and report</li> <li>discussing task lists, schedules, and work-loads with co-workers</li> </ul> </li> </ul>
B. Professional Skills	<ul> <li>avoiding using jargon, slang or acronyms when communicating with a patient</li> <li>Decision Making</li> </ul>
	<ul> <li>The user/individual on the job needs to demonstrate how to:</li> <li>SB1. make professional decisions pertaining to the concerned area of work</li> <li>SB2. make decisions based on applicable regulations and codes of conduct when possible conflicts arise</li> <li>SB3. act decisively by balancing protocols</li> <li>Plan and Organize</li> </ul>
	The user/individual on the job needs to demonstrate how to:
	<ul> <li>SB4. organise case load and workload in accordance with requirements</li> <li>SB5. plan and organise files and documents</li> <li>SB6. organize stock control including safety and accessibility of goods and supply</li> </ul>







	Customer Centricity		
	The user/individual on the job needs to demonstrate how to: SB7. communicate effectively with patients/patients and their family, physicians, and		
other members of the health care team including how to plan and			
	communication and how to use non-verbal techniques to establish empathy and		
	rapport and facilitate effective communication SB8. be responsive and listen empathetically to establish rapport in a way that		
	promotes openness on issues of concern		
	SB9. be sensitive to potential cultural, socioeconomic and disability differences		
	SB10. maintain patient confidentiality SB11. respect the rights of patients/patient's relatives		
	SB12. assess patient's condition to enable prioritisation		
	Problem Solving		
	The user/individual on the job needs to demonstrate how to:		
	SB13. resolve work schedule issues to meet service requirements through a flexible		
	and adaptable approach SB14. use initiative in responding to challenging situations and individuals		
	SB14. Use initiative in responding to chanenging situations and individuals SB15. understand problems appropriate to job role and suggest an optimum solution		
	after evaluating possible solutions		
	Analytical Thinking		
	The user/individual on the job needs to demonstrate how to:		
	SB16. use clinical reasoning skills SB17. use interpretative skills to make clinical decisions and initiate treatment plans.		
	Critical Thinking		
	The user/individual on the job needs to demonstrate how to:		
	SB18. apply, analyse, and evaluate the information gathered from observation,		
	experience, reasoning, or communication		









# **NOS Version Control**

NOS Code	HSS/N0601		
Credits (NSQF)	TBD	Version number	1.0
Industry	Healthcare	Drafted on	10/01/17
Industry Sub-sector	Allied Health & Paramedics	Last reviewed on	6/12/17
Occupation	Curative	Next review date	5/12/21









# National Occupational Standard



This Occupational Standard describes the knowledge, understanding and skills required of an Individual to implement safe radiation practice to protect and enhance safety of patient, public and environment.

#### **Special note**

This Occupational Standard sets the minimum requirements for safe radiation practice for Radiation Therapy Technologists. Training Providers and Assessment Bodies must ensure that they meet the requirements of the Atomic Energy Regulatory Board at all times. The national regulations as applicable and amended from time to time, override these Standards. This unit meets requirements of the AERB Safety Code for radiotherapy facilities (AERB/RF-SC/MED-1 (rev 1) 2011) as at the date of approval.







Unit Code	HSS/N0602	
Unit Title (Task)	Implement safe radiation practice to protect and enhance patient safety	
Description	This OS unit describes the skills and knowledge required to implement safe radiation practice to protect and enhance patient safety and environment.	
Scope	<ul> <li>The unit covers sector requirements to:</li> <li>Implement safe radiation practice</li> <li>Protect and enhance patient/client safety</li> <li>Confirm and operate equipment and instrumentation safely</li> <li>Maintain safety of self and others in the work environment</li> <li>Safely manage radiation and radioactivity in the environment</li> </ul>	
	<ul> <li>This unit maps to the following international standards:</li> <li>1. Medical Radiation Practice Board of Australia <u>Professional Capabilities fo</u> <u>medical radiation practice</u> (November 2013): Domains 1.1 and 2.2</li> <li>2. Health and Care Professions Council (UK) <u>Standards of proficiency</u> <u>Radiographers</u> (28 May 2013) Standard 13; Standard 13.23 – 13.27, Standard 15.1 – 15.10</li> </ul>	

Performance Criteria(PC) w.r.t. the Scope			
Element	Performance Criteria		
Implement safe	To be competent, the user/individual on the job must be able to		
radiation practice			
	PC1.apply national radiation safety legislation, radiation safety guidelines and		
	international best practice for radiation		
	PC2. apply principles of risk management relevant to radiation		
	PC3. identify radiation risks and apply related risk control systems and procedures		
	PC4. identify and apply safe radiation practice		
Protect and enhance	PC5. follow patient identification procedures to confirm the right patient		
patient safety	PC6.review, communicate, record and manage client information accurately,		
	consistent with protocols, procedures and legislative requirements for maintaining		
	patient records		
	PC7. identify and manage risks associated with patient transfers		
	PC8. identify and manage risk of infection, including during aseptic procedures		
	PC9.deliver radiation therapy in accordance with the prescription, parameters and		
	instructions		
Confirm and operate	PC10. identify functions and limitations of equipment and instrumentation to confirm		
equipment and	working condition within acceptable operating parameters		
instrumentation	PC11. identify unacceptable condition of operation of equipment and instrumentation		
safely	PC12. follow protocols to record and report non-conformance of equipment		
	PC13. follow protocols for delivery of treatment subsequent to correction of non-		







	conformance		
Maintain safety of self and others in the work environment			
Safely manage radiation and radioactivity in the environment	<ul> <li>PC22. monitor and identify environmental risks of manufactured radiation and radioactivity</li> </ul>		
Knowledge and Unders			
A. Organizational Context (Knowledge of the company / organization and its processes)	<ul> <li>The user/individual on the job needs to know and understand:</li> <li>KA1 organisation procedures relating to: <ul> <li>Patient identification procedures</li> <li>Patient information management including confidentiality and privacy</li> <li>SOP/Checklists for patient treatment procedures</li> <li>Infection control</li> <li>Protocols for preparation and use of immobilisation devices/beam shapers</li> <li>Function, knowledge and limitation of operation of equipment and instrumentation</li> <li>Protocols to record and report non-conformance of equipment</li> <li>Protocols to resume patient treatment after rectification of non-conformance</li> <li>Identification of safety hazards in the workplace and responsibilities for notification</li> <li>Use of appropriate personal protective clothing and equipment and personnel monitoring devices</li> <li>Response to radiation and radioactivity incidents</li> <li>Incidents reporting requirements including protocols, procedures and legal requirements</li> </ul> </li> </ul>		







<b>B.Technical</b> The user/individual on the job needs to know and understand:		
knowledge	KB1. the regulatory requirements as per the Atomic Energy Regulatory Board to	
	function as radiation therapy technologist as detailed in relevant Safety Code of AERB	
	as amended from time to time.	
	KB2. apply knowledge of function and limitations of equipment and	
	instrumentation to confirm that it is in good order and operating within acceptable	
	operating parameters	
	KB3. national radiation safety legislation and regulatory requirements including	
	Atomic Energy (Radiation Protection) Rules, 2004, and Atomic Energy Act 1962 as	
	amended from time to time	
	KB4. the principles of risk management relevant to radiation	
	KB5. basic radiation physics and interaction of radiation with matter	
	KB6. how to apply radiation risks and related risk control systems and procedures	
	KB7. principles of Radiation Safety in Radiotherapy	
	KB8. emergency preparedness procedures	
	KB9. the principles of risk control and the principles of relevant quality assurance	
	frameworks and application to risk management	
	KB10. safe radiation practice including reviewing the referral and procedures to	
	ensure appropriate justification, optimisation and protection	
	KB11. legislative requirements about ownership, storage, retention and destruction	
	of patient records and other practice documentation	
	KB12. knowledge of inconsistencies and irregularities in patient treatment conditions	
	requiring treatment interruptions	
	KB13. transmission modes of hospital-acquired infections (host, agent and	
	environment); established practices for preventing the transmission including	
	effective hand hygiene; and ability to implement WHO Practical guidelines for infection control in health care facilities (2004) and organisational procedures.	
	KB14. procedures for preparation and use of immobilisation devices/beam	
	shapers/accessories during treatment	
	KB15. instrumentation, cleaning and hygiene protocols, calibration/testing regimes	
	and acceptable operating standards	
	KB16. principles of radiation detection & measurement, Quality Assurance	
	equipment's used for patient simulation and treatment.	
	KB17. legal responsibilities of the radiotherapy technologist (RTT) towards health and	
	safety of self and others	
	KB18. legislation and regulations relating to notification of safety hazards in the	
	workplace	
	KB19. methods of radiation management	
	KB20. Knowledge of radiation quantities & units, and biological effects of radiation	
	exposure	
	KB21. how to Identify occupancy risks related to proximity of radiation and	
	radioactive storage	
	KB22. radiation-related hazards and control measures including time, distance and	
	shielding including workload and planning considerations for the radiotherapy	
	installations	
	KB23. environmental risks of manufactured radiation and radioactivity	
	KB24. safe and legal methods of handling, storage and disposal including shielding	







requirements
KB25. <u>basic Radiation Physics:</u> Atomic Structure, Nucleus, Atomic No., Mass No.,
Electron orbit and energy levels, Isotopes and isobars, Radioactivity, Radioactive
decay, Half-life, Particle radiation, Electromagnetic Radiation, Production of X-rays,
Continuous X-ray spectrum, Bremsstrahlung radiation Characteristic X-rays, Filters,
Quality of X-rays, Effect of voltage and current on the intensity of X-rays, Properties of
X-rays.
KB26. interaction of Radiation with Matter: Photoelectric effect, Compton Effect,
Pair production, Ionisation of matter, Energy absorbed from X-rays, X-rays Scattering,
X-rays transmission through the medium, linear and mass attenuation coefficient,
HVT and TVT, Interaction of charged particle and neutrons with matter.
KB27. <u>radiation Hazard evaluation and control</u> : Philosophy of radiation protection,
Effect of Time, Distance and Shielding, Calculation of workload, Calculation of Weekly
dose to the radiation worker and general public, good work practices in diagnostic
· · · · · · · · · · · · · · · · · · ·
Brachytherapy/ Gamma knife/Simulator/CT Simulator machines.
KB32. <u>radiation Emergency Preparedness</u> : Safety and security of radiation sources,
case histories of emergency situations and preparedness, equipments and tools
including role of Gamma Zone Monitor, Regulatory requirements and prevention of
emergency, Preventive maintenance and Safety Culture, Role of technicians in
KB32. <u>radiation Emergency Preparedness</u> : Safety and security of radiation sources, case histories of emergency situations and preparedness, equipments and tools including role of Gamma Zone Monitor, Regulatory requirements and prevention of







Skills (S) [Ontional]	handling radiation emergencies. KB33. <u>regulatory requirements</u> : National Regulatory Body, Responsibilities, organization, Safety Standards, Codes and Guides, Responsibilities of licensees, registrants and employers and Enforcement of Regulatory requirements KB34. <u>demonstration</u> : Time, Distance and Shielding, measurement of HVT & TVT; Familiarisation of radiation survey meters and their functional performance checks; Radiological Protection Survey of Radiotherapy, Simulator and CT Simulator Installations; QA on X-ray, Simulator and Radiotherapy Equipment(s); Procedures followed for calibration of measuring and monitoring instruments KB35.basic structure and function of the body system and associated component KB36.process, condition & resources required by the body to support healthy functioning			
Skills (S) [Optional]				
A. Core Skills/	Writing Skills			
Generic Skills	The user/ individual on the job needs to demonstrate:			
	SA1. high level literacy skills needed for written information about workplace			
	requirements such as:			
	<ul> <li>client information and patient records</li> </ul>			
	<ul> <li>reporting non-conformances</li> <li>notifying safety hazards</li> </ul>			
	<ul> <li>reporting incidents</li> </ul>			
	<ul> <li>obtain/verify written and informed consent of patient</li> </ul>			
	<ul> <li>data entry in computer control console to set parameters and operate the equipment</li> </ul>			
	Reading Skills			
	The user/individual on the job needs to demonstrate how to:			
	SA2. read and interpret legislation, regulations and guidelines in particular in relation			
	to radiation safety and workplace health and safety			
	SA3. read and interpret policies, protocols and procedures			
	SA4. read and interpret technical information about equipment and instrumentation			
	SA5. read and interpret instructions for use of protective clothing, equipment and			
	personnel monitoring devices SA6. read and interpret the instructions/prescriptions and procedures			
	Oral Communication (Listening and Speaking skills)			
	The user/individual on the job needs to:			
<ul> <li>SA7. demonstrate communication skills as required by specific work role, inc</li> <li>Active listening skills</li> <li>interpret and follow verbal and/or written instructions</li> <li>provide information to concerned persons involved in patient car</li> <li>report incidents in line with organisation requirements</li> </ul>				
			<ul> <li>giving clear instructions to clients/patients, relatives, co-workers and</li> </ul>	
			other healthcare providers	
			Provide clear information to the treating physician regarding any	







		exceptions to the expected outcomes		
В.	Professional Skills	Decision Making		
		<ul> <li>The user/individual on the job needs to demonstrate how to:</li> <li>SB1. make professional decisions pertaining to the concerned area of work in relation to job role within scope of practice</li> <li>SB2. use professional reasoning skills</li> <li>SB3. make decisions based on applicable protocols and regulations when possible conflicts arise</li> <li>Plan and Organize</li> </ul>		
		The user/individual on the job needs to demonstrate how to:		
		SB4. plan and organise checks of equipment in accordance with protocols SB5. plan and organise files and documents		
		Customer Centricity		
other members of the health care teamSB7.be responsive and listen empathetically to establish rapportSB8.be sensitive to potential cultural differencesSB9.maintain patient confidentialitySB10.respect the rights of clients/patientsProblem SolvingThe user/individual on the job needs to demonstrate how to:SB11.use initiative in responding to challenging situations and individuSB12.understand problems appropriate to job role and suggestsolution after evaluating possible solutionsSB13.SB13.use interpretative skills to implement treatment plans.Analytical ThinkingThe user/individual on the job needs to demonstrate how to:		<ul> <li>SB6. communicate effectively with clients/patients and their family, physicians, and other members of the health care team</li> <li>SB7. be responsive and listen empathetically to establish rapport</li> <li>SB8. be sensitive to potential cultural differences</li> <li>SB9. maintain patient confidentiality</li> <li>SB10. respect the rights of clients/patients</li> </ul>		
		The user/individual on the job needs to demonstrate how to: SB11. use initiative in responding to challenging situations and individuals SB12. understand problems appropriate to job role and suggest an optimum solution after evaluating possible solutions SB13. use interpretative skills to implement treatment plans.		
		Critical Thinking		
		The user/individual on the job needs to demonstrate how to: SB15. use questioning, analysis, synthesis, interpretation and cognitive reasoning SB16. critically appraise literature and evidence		







# **NOS Version Control**

NOS Code	HSS/N0602		
Credits (NSQF)	TBD	Version number	1.0
Industry	Healthcare	Drafted on	10/01/17
Industry Sub-sector	Allied Health & Paramedics	Last reviewed on	6/12/17
Occupation	Curative	Next review date	5/12/21

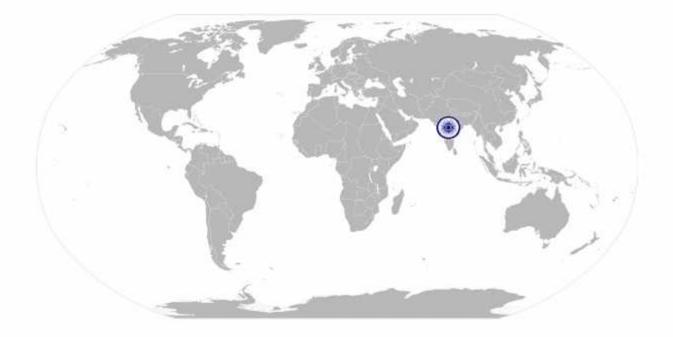








# National Occupational Standard



# **Overview**

This Occupational Standard describes the knowledge, understanding and skills required of an Individual to prepare patient for radiation therapy treatment.



National Occupational Standard





Unit Code	HSS/N0603
Unit Title (Task)	Plan and prepare patient for radiation therapy treatment as per prescribed orders
Description	This OS unit describes the skills and knowledge required to plan and prepare patient for radiation therapy treatment
Scope	<ul> <li>The unit covers sector requirements to:</li> <li>Apply knowledge of stabilisation devices related to radiation therapy</li> <li>Apply treatment simulation techniques</li> <li>Implement appropriate imaging modalities for radiation treatment planning</li> <li>Use patient information management systems appropriately</li> <li>This unit maps to the following international standards:</li> <li>Medical Radiation Practice Board of Australia <u>Professional Capabilities for</u> <u>medical radiation practice</u> (November 2013): Domains 5 and 5C</li> <li>Health and Care Professions Council (UK) <u>Standards of proficiency</u> <u>Radiographers</u> (28 May 2013) Standard 13.23 – 13.27, Standard 14.1 – 14.21; 14.36 - 50</li> </ul>

Performance	Criteria(PC)	w.r.t. the Scope
-------------	--------------	------------------

	· · ·			
Element	Performance Criteria			
Apply knowledge of	To be competent, the user/individual on the job must be able to			
stabilisation devices	PC1. determine immobilisation methods suitable for simulation, planning an			
related to radiation	treatment in consultation with the treating physician and medical physicist			
therapy	PC2. identify type of immobilisation required for a particular radiation therapy			
	procedure and/or treatment technique			
	PC3. fabricate or adapt suitable immobilisation devices and ancillary equipment as			
	required in radiation therapy			
	PC4. recognise limitations/restrictions in the use of stabilisation and immobilisation			
	devices			
Apply treatment	PC5. evaluate images for patient by applying knowledge of oncologic physiology			
simulation	PC6. determine imaging modalities suited to individual patient presentations and			
techniques	related planning procedures			
	PC7. perform CT-based simulation for all major cancer sites, patient presentations			
	and related planning procedures			
	PC8. identify usage of MRI and PET in simulation imaging			
	PC9. evaluate suitability and feasibility of using the immobilisation devices in MRI			
	and in PET			
Implement	PC10. relate design and operation of general all imaging modalities (e.g. CT, MRI,			
appropriate imaging	PET-CT) systems			
modalities for radiation treatment	PC11. identify imaging parameters, scan protocols and relative dose levels based on			
radiation treatment				







orders			
planning	the range of patient presentations		
	PC12. perform and evaluate CT examinations of the body and when appropriate,		
	modify them to take into account patient/client presentation and clinical indications		
	PC13. apply post processing techniques, including multi-planar reformats and		
	volume imaging		
	PC14. apply relatively DICOM and DICOM-RT objects		
	PC15. transmit the selected images/image series to the appropriate treatment		
	planning systems through the network		
Use patient	PC16. perform legislative duties relating to ownership, storage, retention and		
information	destruction of patient records and other practice documentation		
management systems	PC17. ensure correct usage of patient information management systems		
appropriately	PC18. ensure correct verification and management of information		
Knowledge and Underst	anding (K)		
A. Organizational	The user/individual on the job needs to know and understand:		
Context	KA1 organisation procedures relating to:		
(Knowledge of the	Radiation therapy treatment planning		
company /	Patient identification procedures		
organization and	Patient information management including confidentiality and privacy		
its processes)	SOP/Checklists for patient treatment procedures		
113 processes	Infection control		
	<ul> <li>Protocols for preparation and use of immobilisation devices/beam shapers</li> </ul>		
	<ul> <li>Function, knowledge and limitation of operation of equipment and</li> </ul>		
	instrumentation		
	<ul> <li>Protocols to record and report non-conformance of equipment</li> </ul>		
	• Protocols to resume patient treatment after rectification of non-		
	<ul> <li>conformance</li> <li>Identification of safety hazards in the workplace and responsibilities for</li> </ul>		
	notification		
	<ul> <li>Use of appropriate personal protective clothing and equipment and personnel monitoring devices</li> </ul>		
	<ul> <li>Response to radiation and radioactivity incidents</li> </ul>		
	<ul> <li>Incidents reporting requirements including protocols, procedures and</li> </ul>		
	legal requirements		
	The user/individual on the job needs to know and understand:		
knowledge	KB1. anatomy and physiology relevant to the job role		
	KB2. principles of medical radiation physics and instrumentation		
	KB3. patient positioning, immobilisation techniques		
	KB4. scientific explanations underpinning disease affecting the human body		
	KB5. anatomical structures and diseases of the human body in planar and sectional		
	images		
	KB6. all instrumentation used in radiation therapy		
	KB7. principles of medical radiation physics to demonstrate how changes in physical		
	parameters impact on patient clinical outcomes		







orders			
	KB8. procedures for the use of instrumentation including include x-ray equipment,		
	computed radiography, digital radiography, fluoroscopy, computed tomography,		
	magnetic resonance imaging, positron emission tomography, single photon emission		
	computed tomography, superficial x-ray, linear accelerator, simulators,		
	brachytherapy, ion chambers, planning systems.		
	KB9. stabilisation devices related to the full range of radiation procedures and/or		
	treatment techniques		
	KB10. fabrication and adaption techniques for immobilisation devices and ancillary		
	equipment as required in radiation therapy		
	KB11. limitations/restrictions in the use of stabilisation and immobilisation devices		
	KB12. radiographic anatomy and physiology of the human body		
	KB13. full range of imaging modalities		
	KB14. CT-based simulation processes and operating procedures		
	KB15. the use of MRI and PET in simulation imaging		
	KB16. radiation physics and biology related to treatment planning		
	KB17. imaging parameters, scan protocols and relative dose levels based on the		
	treatment plan and prescription		
	KB18. procedures for performing and evaluating CT examinations of the body and		
	how to modify them to take into account patient presentation and clinical		
	indications		
	KB19. post processing techniques, including multi-planar reformats and volume		
	imaging		
	KB20. legislation relating to ownership, storage, retention and destruction of patient		
	records and other practice documentation and the responsibilities of the Radiation		
	Therapy Technologist		
	KB21. patient information management systems including Picture Archiving and		
	Communication System, Radiation Oncology Information Systems, Radiology		
	Information System, Electronic Medical Records, risk management systems		
	KB22. procedures for correct verification and management of information		
	KB23. basic structure and function of the body system and associated component		
	KB24. Process & resources required by the body to support healthy functioning		
Skills (S) [Optional]			
A. Core Skills/	Writing Skills		
Generic Skills	The user/ individual on the job needs to demonstrate how to:		
	SA1. high level literacy skills needed for written information about workplace		
	requirements such as:		
	<ul> <li>Incident reporting</li> </ul>		
	<ul> <li>Requirements in respective machine areas e.g.</li> </ul>		
	$\circ$ submitting a written request along with justification for a		
	specific/special immobilisation devices,		
	<ul> <li>writing to appropriate section regarding a civil work/engineering work</li> </ul>		







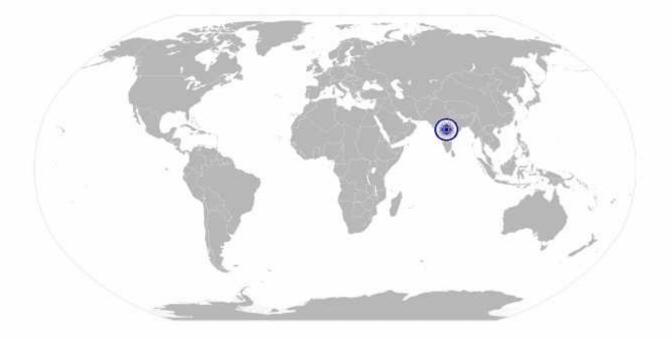
orders	
	that needs to be carried out
	Reading Skills
	The user/individual on the job needs to demonstrate how to: SA2. read and interpret treatment plans, prescriptions and instructions
	Oral Communication (Listening and Speaking skills)
	<ul> <li>The user/individual on the job needs to demonstrate how to:</li> <li>SA3. demonstrate communication skills as required by specific work role, including: <ul> <li>Active listening skills</li> <li>interpreting and following verbal and/or written instructions</li> <li>providing information</li> <li>giving clear instructions to patients, relatives, co-workers and other healthcare providers</li> <li>Impart relevant education to the patient about the kind of treatment the</li> </ul> </li> </ul>
B. Professional Skills	patient is going to receive, the procedure and safety precautions Decision Making
D. Professional Skins	The user/individual on the job needs to demonstrate how to:SB1. make professional decisions pertaining to the concerned area of workSB2. make decisions based on applicable protocolsPlan and OrganizeThe user/individual on the job needs to demonstrate how to:SB3. plan and organise own workSB4. plan and organise files and documentsCustomer CentricityThe user/individual on the job needs to demonstrate how to:
	<ul> <li>SB5. communicate effectively with clients/patients and their family, physicians, and other members of the health care team</li> <li>SB6. be responsive and listen empathetically to establish rapport in a way that promotes openness on issues of concern and provide encouragement to patients undergoing treatment</li> <li>SB7. be sensitive to potential cultural differences</li> <li>SB8. maintain patient confidentiality</li> <li>SB9. respect the rights of clients/patients</li> </ul>
	The user/individual on the job needs to demonstrate how to: SB10. use initiative in responding to challenging situations and individuals SB11. understand problems appropriate to job role and suggest an optimum solution after evaluating possible solutions SB12. use professional reasoning skills SB13. identify problems in machines and use their knowledge and initiative to solve the issue within scope of practice Analytical Thinking







The user/individual on the job needs to demonstrate how to:			
SB14. use professional reasoning & interpretative skills to make decisions & develop			
treatment plans.			
Critical Thinking			
The user/individual on the job needs to demonstrate how to:			
SB15. use questioning, analysis, synthesis, interpretation and cognitive reasoning			









# **NOS Version Control**

NOS Code	HSS/N0603		
Credits (NSQF)	TBD	Version number	1.0
Industry	Healthcare	Drafted on	10/01/17
Industry Sub-sector	Allied Health & Paramedics	Last reviewed on	6/12/17
Occupation	Curative	Next review date	5/12/21









# National Occupational Standard



### **Overview**

This Occupational Standard describes the knowledge, understanding and skills required of an Individual to deliver radiation therapy treatment.







Unit Code	HSS/N0604	
Unit Title (Task)	Deliver radiation therapy treatment	
Description	This OS Unit describes the skills and knowledge required to deliver radiation therapy treatment	
Scope	<ul> <li>The unit covers sector requirements to:</li> <li>Confirm the procedure according to clinical indicators</li> <li>Assess the patient's capacity to receive care</li> <li>Implement treatment techniques according to approved plans</li> <li>Deliver patient care</li> </ul> This unit maps to the following international standards: <ol> <li>Medical Radiation Practice Board of Australia <u>Professional Capabilities for medical radiation practice</u> (November 2013): Domains 5 and 5C</li> <li>Health and Care Professions Council (UK) <u>Standards of proficiency Radiographers</u> (28 May 2013) Standard 13.23 – 13.27; Standard 14.1 – 14.21; 14.36 - 50</li></ol>	

Performance Criteria(PC) w.r.t. the Scope			
Element	Performance Criteria		
Confirm the procedure according to clinical indicators	To be competent, the user/individual on the job must be able to PC1. review the patient's clinical prescription and instructions and match with treatment plan, referral and current medical information to confirm the requested procedure is appropriate PC2. determine the appropriate imaging and/or treatment protocols and priorities, in accordance with the clinical prescription and instructions PC3. ensure that clinical instructions are followed.		
Assess the patient's capacity to receive care	<ul> <li>PC4. identify factors or conditions that may affect the patient's behaviour and /or capacity to undergo the procedure including pre-existing medical and/or physical and physiological conditions, age, pregnancy, psycho-social, socio-economic, culture, language skills</li> <li>PC5. obtain patient preparation requirements</li> <li>PC6. identify patients most at risk; including pregnant women and the foetus; breast feeding mothers and their children</li> <li>PC7. identify contraindications and limitations of medical radiation services; determine appropriate adjustments to procedures; and communicate these to the patient</li> <li>PC8. confirm treatment plan with Radiation Oncology team</li> <li>PC9. complete required checklists</li> <li>PC10. assess patient's general condition and treatment reaction during the radiation</li> </ul>		







	raulation therapy treatment		
	treatment and report to treating physician		
	PC11. analyse on patient's condition justify the delivery of treatment		
Implement treatment techniques according to approved plans	<ul> <li>PC12. apply safe and effective use, design and operation of radiation therapy treatment systems</li> <li>PC13. implement requirements for treatment delivery recording systems</li> <li>PC14. implement the developed plans in accordance with clinical prescriptions and instructions</li> <li>PC15. apply and verify the treatment parameters</li> <li>PC16. implement the available imaging systems to verify patient positioning before delivery of radiation therapy treatment. Justify additional imaging radiation exposure for verification.</li> <li>PC17. apply correct radiation type and use of correct accessories to deliver radiation treatment.</li> </ul>		
Deliver patient care	PC18. monitor patient undergoing radiation treatment. PC19. manage and manipulate 3D datasets for patient positioning on treatment table PC20. identify and respond to a patient's deteriorating condition, or inability to undergo a procedure or treatment, consistent with duty of care requirements PC21. use safe procedures for manual handling, transferring and patient positioning PC22. convey information and report when significant findings are identified by implementing protocols or instructions.		
Knowledge and Unders	tanding (K)		
A. Organizational Context (Knowledge of the company / organization and its processes)	<ul> <li>The user/individual on the job needs to know and understand:</li> <li>KA1 organisation procedures relating to: <ul> <li>Radiation therapy treatment delivery and patient care</li> <li>Rules and regulations pertaining to the safe use of radiation as per the national regulatory requirements</li> <li>Treatment and verification protocols and documentation.</li> </ul> </li> </ul>		
B. Technical knowledge	The user/individual on the job needs to know and understand: KB1. anatomy and physiology relevant to the job role. KB2. anatomical landmarks and its identification techniques KB3. the basic principles and generation of different types of radiation and its safe use. KB4. patient positioning, immobilisation techniques, design and preparation of indigenous immobilization devices and accessories for patient positioning and treatment. KB5. how to determine appropriate imaging and/or treatment protocols and priorities, which considers the information collected during the initial interaction with the patient and knowledge of imaging and/or treatment options KB6. factors or conditions that may affect the patient's behaviour and /or capacity to undergo the procedure including pre-existing medical and/or physical and physiological conditions, age, pregnancy, psycho-social, socio-economic, culture,		







1155/11 0004 Deliver	
	language skills
	KB7. patient preparation requirements
	KB8. safe and effective use, design and operation of radiation therapy treatment
	systems
	KB9. requirements for treatment delivery recording systems
	KB10. radiation biology and radiation dose adjustment
	KB11. how 3D datasets are generated
	KB12.the use of 3D images for optimal diagnostic or therapy outcomes to confirm
	that appropriate data is obtained
	KB13.3D datasets for diagnostic image production
	KB14. protocols for identifying and responding to a patient's deteriorating condition,
	or inability to undergo a procedure or treatment
	KB15.how to identify normal from abnormal imaging appearances and relate
	appearances to the patient's clinical history
	KB16. protocols or instructions about verbal or written communication and record
	keeping
	KB17. basic structure and function of the body system and associated component
	KB18. process, condition & resources required by the body to support healthy
	functioning
Skills (S) [Optional]	
A. Core Skills/	Writing Skills
A. Core Skills/	The user/ individual on the job needs to:
A. Core Skills/	
A. Core Skills/	The user/ individual on the job needs to: SA1. demonstrate high level literacy skills needed for written information about
A. Core Skills/	The user/ individual on the job needs to: SA1. demonstrate high level literacy skills needed for written information about workplace requirements such as: Clear, concise, short and easy to understand.
A. Core Skills/	The user/ individual on the job needs to: SA1. demonstrate high level literacy skills needed for written information about workplace requirements such as:
A. Core Skills/	The user/ individual on the job needs to: SA1. demonstrate high level literacy skills needed for written information about workplace requirements such as: Clear, concise, short and easy to understand. Reading Skills
A. Core Skills/	The user/ individual on the job needs to: SA1. demonstrate high level literacy skills needed for written information about workplace requirements such as: Clear, concise, short and easy to understand.
A. Core Skills/	The user/ individual on the job needs to: SA1. demonstrate high level literacy skills needed for written information about workplace requirements such as: Clear, concise, short and easy to understand. Reading Skills The user/individual on the job needs to demonstrate how to:
A. Core Skills/	The user/ individual on the job needs to: SA1. demonstrate high level literacy skills needed for written information about workplace requirements such as: Clear, concise, short and easy to understand. Reading Skills The user/individual on the job needs to demonstrate how to: SA2. interpret notes, instructions relevant to patient treatment.
A. Core Skills/	The user/ individual on the job needs to: SA1. demonstrate high level literacy skills needed for written information about workplace requirements such as: Clear, concise, short and easy to understand. Reading Skills The user/individual on the job needs to demonstrate how to: SA2. interpret notes, instructions relevant to patient treatment. SA3. knowledge of medical terminology and its usage. Oral Communication (Listening and Speaking skills)
A. Core Skills/	The user/ individual on the job needs to:         SA1. demonstrate high level literacy skills needed for written information about workplace requirements such as:         • Clear, concise, short and easy to understand.         Reading Skills         The user/individual on the job needs to demonstrate how to:         SA2. interpret notes, instructions relevant to patient treatment.         SA3. knowledge of medical terminology and its usage.         Oral Communication (Listening and Speaking skills)         The user/individual on the job needs to demonstrate how to:
A. Core Skills/	The user/ individual on the job needs to:         SA1. demonstrate high level literacy skills needed for written information about workplace requirements such as:         • Clear, concise, short and easy to understand. <b>Reading Skills</b> The user/individual on the job needs to demonstrate how to:         SA2. interpret notes, instructions relevant to patient treatment.         SA3. knowledge of medical terminology and its usage. <b>Oral Communication (Listening and Speaking skills)</b> The user/individual on the job needs to demonstrate how to:         SA4. demonstrate communication skills as required by specific work role, including:
A. Core Skills/	The user/ individual on the job needs to:         SA1. demonstrate high level literacy skills needed for written information about workplace requirements such as:         • Clear, concise, short and easy to understand. <b>Reading Skills</b> The user/individual on the job needs to demonstrate how to:         SA2. interpret notes, instructions relevant to patient treatment.         SA3. knowledge of medical terminology and its usage. <b>Oral Communication (Listening and Speaking skills)</b> The user/individual on the job needs to demonstrate how to:         SA4. demonstrate communication skills as required by specific work role, including:         • Active listening skills
A. Core Skills/	The user/ individual on the job needs to:         SA1. demonstrate high level literacy skills needed for written information about workplace requirements such as:         • Clear, concise, short and easy to understand.         Reading Skills         The user/individual on the job needs to demonstrate how to:         SA2. interpret notes, instructions relevant to patient treatment.         SA3. knowledge of medical terminology and its usage.         Oral Communication (Listening and Speaking skills)         The user/individual on the job needs to demonstrate how to:         SA4. demonstrate communication skills as required by specific work role, including:         • Active listening skills         • interpreting and following verbal and/or written instructions
A. Core Skills/	The user/ individual on the job needs to:         SA1. demonstrate high level literacy skills needed for written information about workplace requirements such as:         • Clear, concise, short and easy to understand. <b>Reading Skills</b> The user/individual on the job needs to demonstrate how to:         SA2. interpret notes, instructions relevant to patient treatment.         SA3. knowledge of medical terminology and its usage. <b>Oral Communication (Listening and Speaking skills)</b> The user/individual on the job needs to demonstrate how to:         SA4. demonstrate communication skills as required by specific work role, including:         • Active listening skills         • interpreting and following verbal and/or written instructions         • providing information
A. Core Skills/	The user/ individual on the job needs to:         SA1. demonstrate high level literacy skills needed for written information about workplace requirements such as:         • Clear, concise, short and easy to understand.         Reading Skills         The user/individual on the job needs to demonstrate how to:         SA2. interpret notes, instructions relevant to patient treatment.         SA3. knowledge of medical terminology and its usage.         Oral Communication (Listening and Speaking skills)         The user/individual on the job needs to demonstrate how to:         SA4. demonstrate communication skills as required by specific work role, including:         • Active listening skills         • interpreting and following verbal and/or written instructions         • providing information         • giving clear instructions to patients, relatives, co-workers and other
A. Core Skills/	The user/ individual on the job needs to:         SA1. demonstrate high level literacy skills needed for written information about workplace requirements such as:         • Clear, concise, short and easy to understand.         Reading Skills         The user/individual on the job needs to demonstrate how to:         SA2. interpret notes, instructions relevant to patient treatment.         SA3. knowledge of medical terminology and its usage.         Oral Communication (Listening and Speaking skills)         The user/individual on the job needs to demonstrate how to:         SA4. demonstrate communication skills as required by specific work role, including:         • Active listening skills         • interpreting and following verbal and/or written instructions         • providing information         • giving clear instructions to patients, relatives, co-workers and other healthcare providers
A. Core Skills/	The user/ individual on the job needs to:         SA1. demonstrate high level literacy skills needed for written information about workplace requirements such as:         • Clear, concise, short and easy to understand.         Reading Skills         The user/individual on the job needs to demonstrate how to:         SA2. interpret notes, instructions relevant to patient treatment.         SA3. knowledge of medical terminology and its usage.         Oral Communication (Listening and Speaking skills)         The user/individual on the job needs to demonstrate how to:         SA4. demonstrate communication skills as required by specific work role, including:         • Active listening skills         • interpreting and following verbal and/or written instructions         • providing information         • giving clear instructions to patients, relatives, co-workers and other
A. Core Skills/	The user/ individual on the job needs to:         SA1. demonstrate high level literacy skills needed for written information about workplace requirements such as:         • Clear, concise, short and easy to understand.         Reading Skills         The user/individual on the job needs to demonstrate how to:         SA2. interpret notes, instructions relevant to patient treatment.         SA3. knowledge of medical terminology and its usage.         Oral Communication (Listening and Speaking skills)         The user/individual on the job needs to demonstrate how to:         SA4. demonstrate communication skills as required by specific work role, including:         • Active listening skills         • interpreting and following verbal and/or written instructions         • providing information         • giving clear instructions to patients, relatives, co-workers and other healthcare providers         • understand verbal and non-verbal communication of patients e.g. patients







radiation therapy treatment
The user/individual on the job needs to demonstrate how to:
SB1. make professional decisions pertaining to the concerned area of work in
relation to job role within scope of practice
SB2. make decisions based on applicable protocols
Plan and Organize
The user/individual on the job needs to demonstrate how to:
SB3. plan and organise own work and associate with department work flow and streamline the process.
SB4. plan and organise files and documents related to radiotherapy treatment delivery.
SB5. implement treatment plans after careful evaluation of setup verification by relevant imaging modalities.
Customer Centricity
The user/individual on the job needs to demonstrate how to: SB6. be sensitive to potential cultural differences SB7. maintain patient confidentiality
SB8. respect the rights of patients
Problem Solving
The user/individual on the job needs to demonstrate how to:
SB9. use initiative in responding to challenging situations and individuals SB10. understand problems appropriate to job role and suggest an optimum solution after evaluating possible solutions
SB11. use professional reasoning skills
Analytical Thinking
The user/individual on the job needs to demonstrate how to: SB12. use professional reasoning skills
SB13. use interpretative skills to make decisions.
Critical Thinking
The user/individual on the job needs to demonstrate how to:
SB14. use questioning, analysis, synthesis, interpretation and cognitive reasoning SB15. critically appraise literature and evidence based management







# **NOS Version Control**

NOS Code	HSS/N0604	HSS/N0604		
Credits (NSQF)	TBD	Version number	1.0	
Industry	Healthcare	Drafted on	10/01/17	
Industry Sub-sector	Allied Health & Paramedics	Last reviewed on	6/12/17	
Occupation	Curative	Next review date	5/12/21	
E I	and the second	· · · ·	-	









HSS/N 0605 Engage in evidence-based practice and professional learning

# National Occupational Standard



# **Overview**

This Occupational Standard describes the knowledge, understanding and skills required of an Individual to engage in evidence-based practice and professional learning.







Unit Code	HSS/N0605
Unit Title (Task)	Engage in evidence-based practice and professional learning
Description	This OS Unit describes the skills and knowledge required to Engage in evidence-based practice and professional learning
Scope	<ul> <li>The unit covers sector requirements to:</li> <li>Apply critical and reflective thinking to resolve clinical challenges</li> <li>Maintain and enhance competence through lifelong learning and continuing professional development</li> </ul>
	<ul> <li>This unit maps to the following international standards:</li> <li>1. Medical Radiation Practice Board of Australia <u>Professional Capabilities for</u> <u>medical radiation practice</u> (November 2013): Domain 3</li> <li>2. Health and Care Professions Council (UK) <u>Standards of proficiency</u> <u>Radiographers</u> (28 May 2013)</li> </ul>

#### Performance Criteria(PC) w.r.t. the Scope

Element	Performance Criteria
Apply critical and reflective thinking to resolve clinical challenges	To be competent, the user/individual on the job must be able to PC1. identify the clinical challenge or question PC2. identify information required to respond to the challenge or question PC3. select appropriate methods to collect and assess evidence PC4. identify, access or collect information from credible sources PC5. assess adequacy of information to answer the issue under inquiry PC6. interpret findings, applying clinical reasoning and reflective processes to identify implications for practice PC7. review clinical action plans/protocols to take account of findings
Maintain and enhance competence through lifelong learning and continuing professional development	PC8.conduct professional responsibilities to undertake continuing professional development (CPD) PC9. demonstrate an awareness of the boundaries of their professional competence and responsibilities and seeks advice, education and training, further support and supervision when required PC10. critically reflect on personal strengths and limitations to identify learning required to improve and adapt professional practice PC11. seek input from others to confirm learning needs of self and others to deliver improved client outcomes PC12. plan and implement steps to address professional development needs PC13. evaluate and share with others regarding new information and knowledge and integrate into practice as appropriate
Knowledge and Unders	standing (K)

National Occupational Standard







	e in evidence-based practice and professional learning
A. Organizational Context (Knowledge of the company / organization and its processes)	<ul> <li>The user/individual on the job needs to know and understand:</li> <li>KA1 organisational procedures relating to: <ul> <li>Responsibilities to maintain professional competence and undertake ongoing professional development.</li> <li>accessing training, learning and development needs for oneself and/or others within one's organisation</li> </ul> </li> </ul>
B.Technical knowledge	The user/individual on the job needs to know and understand: KB1. commonly used quantitative and qualitative research methods KB2. techniques and processes to critically evaluate new information and knowledge and for integration into professional practice KB3. principles of reflective practice and how to apply them. KB4. methods and techniques to critically evaluate personal strengths and limitations; how to seek and utilise supervision effectively; and how to identify ongoing learning needs and meet those needs KB5. how to undertake professional self-reflection during and after a clinical challenge or experience which may involve structured and informal reflection to review and integrate knowledge and findings into practice. KB6. basic structure and function of the body system and associated component KB7.process, condition & resources required by the body to support healthy functioning
Skills (S) [Optional]	
A. Core Skills/ Generic Skills	
-	<ul> <li>Writing Skills</li> <li>The user/ individual on the job needs to:</li> <li>SA1. demonstrate high level literacy skills needed for written information about workplace requirements such as:         <ul> <li>Document a development plan</li> </ul> </li> </ul>
-	<ul> <li>The user/ individual on the job needs to:</li> <li>SA1. demonstrate high level literacy skills needed for written information about workplace requirements such as:</li> <li>Document a development plan</li> </ul>
-	<ul> <li>The user/ individual on the job needs to:</li> <li>SA1. demonstrate high level literacy skills needed for written information about workplace requirements such as:</li> <li>Document a development plan</li> </ul> Reading Skills The user/individual on the job needs to demonstrate how to: <ul> <li>SA2. read research and journal articles regarding Radiation Therapy professional practice</li> <li>SA3. read about procedures, regulations and guidelines related to the organisation and the profession</li></ul>
-	<ul> <li>The user/ individual on the job needs to:</li> <li>SA1. demonstrate high level literacy skills needed for written information about workplace requirements such as:</li> <li>Document a development plan</li> </ul> Reading Skills The user/individual on the job needs to demonstrate how to: SA2. read research and journal articles regarding Radiation Therapy professional practice SA3. read about procedures, regulations and guidelines related to the organisation
-	The user/ individual on the job needs to:         SA1.       demonstrate high level literacy skills needed for written information about workplace requirements such as:         Document a development plan         Reading Skills         The user/individual on the job needs to demonstrate how to:         SA2.       read research and journal articles regarding Radiation Therapy professional practice         SA3.       read about procedures, regulations and guidelines related to the organisation and the profession         Oral Communication (Listening and Speaking skills)         The user/individual on the job needs to demonstrate how to:         SA4.       demonstrate communication skills as required by specific work role, including:         Active listening skills       interpreting and following verbal and/or written instructions







00	
	relation to job role within scope of practice
	SB2. make decisions based on applicable protocols
	SB3. make decisions about continuing professional development as an outcome of
	clinical reflection
	Plan and Organize
	The user/individual on the job needs to demonstrate how to:
	SB4. plan and organise own professional development
	SB5. plan and organise files and documents
	Patient Centricity
	The user/individual on the job needs to demonstrate how to: N/A
	Problem Solving
	The user/individual on the job needs to demonstrate how to:
	SB6. identify the existence of any problem
	SB7. apply critical and reflective thinking to resolve clinical challenges
	Analytical Thinking
	The user/individual on the job needs to demonstrate how to:
	SB8. use professional reasoning skills
	Critical Thinking
	The user/individual on the job needs to demonstrate how to:
	SB9. question, analyse, synthesise, interpret, and use cognitive reasoning
	SB10. undertake critical appraisal of literature and evidence







### **NOS Version Control**

NOS Code	HSS/N0605		
Credits (NSQF)	TBD	Version number	1.0
Industry	Healthcare	Drafted on	10/01/17
Industry Sub-sector	Allied Health & Paramedics	Last reviewed on	6/12/17
Occupation	Curative	Next review date	5/12/21

ć.

-







# National Occupational Standard



### **Overview**

This Occupational Standard describes the knowledge, understanding and skills required in an allied health professional to exhibit and maintain interpersonal relations with coworkers and patients, meeting work requirements and effective team work.







Unit Code	HSS/N 9615
Unit Title (Task)	Maintain interpersonal relationship with patients, colleagues and others
Description	This OS unit is about effective communication and exhibiting professional behavior with co-workers, patients & their family members in response to queries or as part of health advice and counseling. It also describes the skills required for meeting work requirements by allied health professionals working in a team or collaborative environment.
Scope	<ul> <li>This unit/task covers the following:</li> <li>Communicating and maintaining professional behavior with co-workers and patients &amp; their families</li> <li>Working with other people to meet requirements</li> <li>Establishing and managing requirements ,planning and organizing work, ensuring accomplishment of the requirements</li> </ul>
Performance Criteria(P	C) w.r.t. the Scope
Element	Performance Criteria
Communicating & maintaining professional behavior with co-workers and patients & their families	To be competent, the user/individual on the job must be able to PC1. communicate effectively with all individuals regardless of age, caste, gender, community or other characteristics without using terminology unfamiliar to them PC2. utilize all training and information at one's disposal to provide relevant information to the individual PC3. confirm that the needs of the individual have been met PC4. respond to queries and information needs of all individuals PC5. adhere to guidelines provided by one's organization or regulatory body relating to confidentiality PC6. respect the individual's need for privacy PC7. maintain any records required at the end of the interaction
Working with other people to meet requirements	<ul> <li>PC8. integrate one's work with other people's work effectively</li> <li>PC9. utilize time effectively and pass on essential information to</li> <li>other people on timely basis</li> <li>PC10. work in a way that shows respect for other people</li> <li>PC11. carry out any commitments made to other people</li> <li>PC12. reason out the failure to fulfill commitment</li> <li>PC13. identify any problems with team members and other people and take the initiative to solve these problems</li> </ul>
Establishing and managing requirements	<ul> <li>PC14. clearly establish, agree, and record the work requirements</li> <li>PC15. ensure his/her work meets the agreed requirements</li> <li>PC16. treat confidential information correctly</li> <li>PC17. work in line with the organization's procedures and policies and within the limits of his/her job role</li> </ul>
Knowledge and Unders	
A. Organizational	The user/individual on the job needs to know and understand:







	KA1. suidelines en seureuriseties with retients, concagues and others
Context	KA1. guidelines on communicating with patients and other individuals
(Knowledge of the	KA2. guidelines on maintaining confidentiality and respecting need for privacy
company /	KA3. the business, mission, and objectives of the organization
organization and	KA4. the scope of work of the role
its processes)	KA5. the responsibilities and strengths of the team and their importance to the
10 0100000000	organization
	KA6. the information that is considered confidential to the organization
	KA7. effective working relationships with the people external to the team, with which
	the individual works on a regular basis
	KA8. procedures in the organization to deal with conflict and poor working
	relationships
	KA9. the relevant policies and procedures of the organization
B. Technical	The user/individual on the job needs to know and understand:
Knowledge	KB1. how to communicate effectively (face-to-face, by telephone and in writing)
	KB2. how to handle stressful or risky situations when communicating with patients
	and/or other individuals
	KB3. when to ask for assistance when situations are beyond one's competence and
	authority
	KB4. how to maintain confidentiality and to respect an individual's need for privacy
	KB5. how to ensure that all information provided to individuals is from reliable
	sources
	KB6. disclosure of any information to unauthorized persons would subject to
	disciplinary action and possible termination
	KB7. the essential information that needs to be shared with other people
	KB8. the importance of effective working relationships and how these can contribute
	towards effective working relationships on a day-to-day basis
	KB9. the importance of integrating ones work effectively with others
	KB10. the types of working relationships that help people to work well together and
	the types of relationships that need to be avoided
	KB11. the types of opportunities an individual may seek out to improve relationships
	with others
	KB12. how to deal with difficult working relationships with other people to sort out
	KB13.the importance of asking the appropriate individual for help when required
	KB14.the importance of planning, prioritizing and organizing, timely work KB15. the
	importance of clearly establishing work requirement
	KB15.the importance of being flexible in changing priorities when the importance
	and urgency comes into play
	KB16. how to make efficient use of time, and to avoid things that may prevent work
	deliverables from being expedited
	KB17. the importance of keeping the work area clean and tidy
Skills (S) [Optional]	
A. Core Skills/	Writing Skills
Generic Skills	
	The user/individual on the job needs to know and understand how to:
	SA1.write effective communications to share information with the team members and
	other people outside the team
	the least and least and least attining least and used in the least semanary with
	SA2.write at least one local/ official language used in the local community SA3. report progress and results







	SA4. record problems and resolutions
	Reading Skills
	The user/individual on the job needs to know and understand how to: SA5. read and understand work related documents and information shared by different sources SA6. read organizational policies and procedures <b>Oral Communication (Listening and Speaking skills)</b>
	The user/individual on the job needs to know and understand how to: SA7. communicate essential information to colleagues face-to-face or through telecommunication SA8.speak at least one local language SA9. question others appropriately in order to understand the nature of the request or compliant SA10. report progress and results
	SA11. interact with other individuals SA12. negotiate requirements and revised agreements for delivering them
B. Professional Skills	Decision Making
	The user/individual on the job needs to know and understand how to: SB1. make decisions on information to be communicated based on needs of the individual and various regulations and guidelines Plan and Organize The user/individual on the job needs to know and understand: SB2. plan and organize files and documents
	Customer Centricity
	The user/individual on the job needs to know and understand how to: SB3. be responsive to problems of the individuals SB4. be available to guide, counsel and help individuals when required SB5. be patient and non-judgmental at all times SB6. communicate effectively with patients and their family, physicians, and other members of the health care team SB7. be capable of being responsive, listen empathetically to establish rapport in a way that promotes openness on issues of concern SB8. be sensitive to potential cultural differences SB9. maintain patient confidentiality SB10. respect the rights of the patient(s)
	Problem Solving
	The user/individual on the job needs to know and understand how to: SB11. understand problems and suggest an optimum solution after evaluating possible solutions







HSS/N 9615	Maintain interpersonal relationship with patients, colleagues and others		
		Analytical Thinking	
		The user/individual on the job needs to know and understand how to: Not applicable	
		Critical Thinking	
		The user/individual on the job needs to know and understand how to:	
		Not applicable	









## **NOS Version Control**

NOS Code	HSS/N 9615		
Credits (NSQF)	TBD	Version number	1.0
Industry	Healthcare	Drafted on	18/01/2017
Industry Sub-sector	Allied Health & Paramedics	Last reviewed on	6/12/17
Occupation	57. m	Next review date	5/12/21







# National Occupational Standard



### **Overview**

This Occupational Standard describes the knowledge, understanding, skills required in an allied Health Professional to recognize boundaries of the role and responsibilities, practice code of conduct and working within the level of competence in accordance with legislation, protocols and guidelines.







Unit Code	HSS/N 9616	
Unit Title (Task)	Maintain professional & medico-legal conduct	
Description	This OS unit is about recognizing the boundaries of the role and responsibilities, practice code of conduct and working within the level of competence in accordance with legislation, protocols and guidelines set up by the healthcare provider.	
Scope		
Performance Criteria(PC) w.r.t. the Scope		
Flement	Performance Criteria	

Element	Performance Criteria	
Acting within the limit of one's competence and authority	To be competent, the user/individual on the job must be able to PC1. adhere to legislation, protocols and guidelines relevant to one's role and field of practice PC2. work within organizational systems and requirements as appropriate to one's role PC3. recognize the boundary of one's role and responsibility and seek supervision when situations are beyond one's competence and authority PC4. maintain competence within one's role and field of practice	
Following the code of conduct and demonstrating best practices in the field	<ul> <li>PC5.maintain personal hygiene and contribute actively to the healthcare ecosystem</li> <li>PC6.use relevant research based protocols and guidelines as evidence to inform</li> <li>one's practice</li> <li>PC7.promote and demonstrate good practice as an individual and as a team member</li> <li>at all times</li> <li>PC8.identify and manage potential and actual risks to the quality and safety of</li> <li>practice</li> <li>PC9.evaluate and reflect on the quality of one's work and make continuing</li> <li>improvements</li> </ul>	
Knowledge and Unders	standing (K)	
A. Organizational Context (Knowledge of the company /	The user/individual on the job needs to know and understand: KA1. relevant legislation, standards, policies & procedures followed in the organization KA2. the medical procedures and functioning of required medical equipment KA3. role and importance of assisting other healthcare providers in delivering care	







organization       and         its processes)       KA4. how to engage and interact with other providers in order to deliver quality and maintain continued care         KAS. personal hygiene measures and handling techniques       KAS. personal hygiene measures and handling techniques         B. Technical       The user/individual on the job needs to know and understand:         Knowledge       The user/individual on the job needs to know and understand:         KB1. the limitations and scope of the role and responsibilities of self and others         KB2. the importance of personally promoting and demonstrating good practice         KB3. the importance of personally promoting and demonstrating good practice         KB4. The detrimental effects of non-compliance         KB5. the importance of intercommunication skills         KB6. the legislation, protocols and guidelines affecting one's work         KB7. the organizational systems and requirements relevant to one's role         KB8. the sources of information and literature to maintain a constant access to upcoming research and changes in the field         KB9. the difference between direct and indirect supervision and autonomous practice, and which combination is most applicable in different circumstances         KB10. the importance of sown limitations and equirements         KB11. how to report and minizer isks         KB12. the principle of meeting the organization's needs, and how this should enable one to recognize one's own limitations and evelopment should seek support f
KA5. personal hygiene measures and handling techniques         B. Technical Knowledge       The user/individual on the job needs to know and understand: K1. the limitations and scope of the role and responsibilities of self and others K82. the importance of working within the limits of one's competence and authority K83. the importance of personally promoting and demonstrating good practice K84. The detrimental effects of non-compliance K85. the importance of intercommunication skills K86. the legislation, protocols and guidelines affecting one's work K87. the organizational systems and requirements relevant to one's role K88. the sources of information and literature to maintain a constant access to upcoming research and changes in the field K89. the difference between direct and indirect supervision and autonomous practice, and which combination is most applicable in different circumstances KB10. the importance of individual or team compliance with legislation, protocols, and guidelines and organizational systems and requirements KB11. how to report and minimize risks KB12. the principle of meeting the organization's needs, and how this should enable one to recognize one's own limitations and when one should seek support from others RB13.the processes by which improvements to protocols/guidelines and organizational systems/requirements should be reported KB14. the procedure for accessing training, learning and development needs for oneself and/or others within one's organization KB15. the actions that can be taken to ensure a current, clear and accurate understanding of roles and responsibilities is maintained, and how this affects the way one work as an individual or part of a team RB16. the risks to quality and safty arising from: 0. Working outside the boundaries of competence and authority 0. Not keeping up to date with best practice 0. Poor communication 0. Insufficient support o Lack of resources KB17.the importance of personal hygiene Sk
B. Technical Knowledge       The user/individual on the job needs to know and understand: KB1. the limitations and scope of the role and responsibilities of self and others KB2. the importance of working within the limits of one's competence and authority KB3. the importance of personally promoting and demonstrating good practice KB4. The detrimental effects of non-compliance KB5. the importance of intercommunication skills KB6. the legislation, protocols and guidelines affecting one's work KB7. the organizational systems and requirements relevant to one's role KB8. the sources of information and literature to maintain a constant access to upcoming research and changes in the field KB9. the difference between direct and indirect supervision and autonomous practice, and which combination is most applicable in different circumstances KB10. the importance of individual or team compliance with legislation, protocols, and guidelines and organizational systems and requirements KB11. how to report and minimize risks KB12. the principle of meeting the organization's needs, and how this should enable one to recognize one's own limitations and when one should seek support from others KB13. the processes by which improvements to protocols/guidelines and organizational systems/requirements should be reported KB14. the procedure for accessing training, learning and development needs for oneself and/or others within one's organization KB15. the actions that can be taken to ensure a current, clear and accurate understanding of roles and responsibilities is maintained, and how this affects the way one work as an individual or part of a team KB16. the risks to quality and safety arising from: o Working outside the boundaries of competence and authority o Not keeping up to date with best practice o Poor communication o Insufficient support o Lack of resources KB17. the importance of personal hygiene Skills (5) [Optional]
KnowledgeKB1. the limitations and scope of the role and responsibilities of self and othersKB2. the importance of working within the limits of one's competence and authorityKB3. the importance of personally promoting and demonstrating good practiceKB4. The detrimental effects of non-complianceKB5. the legislation, protocols and guidelines affecting one's workKB7. the organizational systems and requirements relevant to one's roleKB8. the sources of information and literature to maintain a constant access toupcoming research and changes in the fieldKB0. the difference between direct and indirect supervision and autonomous practice,and which combination is most applicable in different circumstancesKB10. the importance of individual or team compliance with legislation, protocols,and guidelines and organizational systems and requirementsKB12. the principle of meeting the organization's needs, and how this should enableone to recognize one's own limitations and when one should seek support fromothersKB13. the proceedure for accessing training, learning and development needs foronself and/or others within one's organizationKB16. the risks to quality and safety arising from:oWorking outside the boundaries of competence and authorityooNot keeping up to date with best practiceooNot keeping up to date with best practiceoooNot keeping up to tack of resourcesKB16. the risks to quality and safety arising from:oOO
KB2. the importance of working within the limits of one's competence and authority         KB3. the importance of personally promoting and demonstrating good practice         KB4. The detrimental effects of non-compliance         KB5. the importance of intercommunication skills         KB6. the legislation, protocols and guidelines affecting one's work         KB7. the organizational systems and requirements relevant to one's role         KB8. the sources of information and literature to maintain a constant access to upcoming research and changes in the field         KB9. the difference between direct and indirect supervision and autonomous practice, and which combination is most applicable in different circumstances         KB10. the importance of individual or team compliance with legislation, protocols, and guidelines and organizational systems and requirements         KB11. how to report and minimize risks         KB12. the principle of meeting the organization's needs, and how this should enable one to recognize one's own limitations and when one should seek support from others         KB13.the proceedure for accessing training, learning and development needs for oneself and/or others within one's organization         KB16. the risks to quality and safety arising from:         o       Working outside the boundaries of competence and authority         o       Not keeping up to date with best practice         o       Not keeping up to date with best practice         o       Not keeping up to tack of resources
KB3. the importance of personally promoting and demonstrating good practice         KB4. The detrimental effects of non-compliance         KB5. the importance of intercommunication skills         KB6. the legislation, protocols and guidelines affecting one's work         KB7. the organizational systems and requirements relevant to one's role         KB8. the sources of information and literature to maintain a constant access to         upcoming research and changes in the field         KB9. the difference between direct and indirect supervision and autonomous practice,         and which combination is most applicable in different circumstances         KB10. the importance of individual or team compliance with legislation, protocols,         and guidelines and organizational systems and requirements         KB11. how to report and minimize risks         KB12. the principle of meeting the organization's needs, and how this should enable         one to recognize one's own limitations and when one should seek support from         others         KB13. the processes by which improvements to protocols/guidelines and         organizational systems/requirements should be reported         KB14. the procedure for accessing training, learning and development needs for         oneself and/or others within one's organization         KB16. the risks to quality and safety arising from:         o       Working outside the boundaries of competence and authority
KB4. The detrimental effects of non-compliance         KB5. the importance of intercommunication skills         KB6. the legislation, protocols and guidelines affecting one's work         KB7. the organizational systems and requirements relevant to one's role         KB8. the sources of information and literature to maintain a constant access to upcoming research and changes in the field         KB9. the difference between direct and indirect supervision and autonomous practice, and which combination is most applicable in different circumstances         KB10. the importance of individual or team compliance with legislation, protocols, and guidelines and organizational systems and requirements         KB11. how to report and minimize risks         KB12. the principle of meeting the organization's needs, and how this should enable one to recognize one's own limitations and when one should seek support from others         KB13. the processes by which improvements to protocols/guidelines and organizational systems/requirements should be reported         KB14. the procedure for accessing training, learning and development needs for oneself and/or others within one's organization         KB15. the actions that can be taken to ensure a current, clear and accurate understanding of roles and responsibilities is maintained, and how this affects the way one work as an individual or part of a team         KB16. the risks to quality and safety arising from:         Working outside the boundaries of competence and authority         Not keeping up to date with best practice         Poor communication
KB5. the importance of intercommunication skills         K6. the legislation, protocols and guidelines affecting one's work         K7. the organizational systems and requirements relevant to one's role         K88. the sources of information and literature to maintain a constant access to upcoming research and changes in the field         K89. the difference between direct and indirect supervision and autonomous practice, and which combination is most applicable in different circumstances         KB10. the importance of individual or team compliance with legislation, protocols, and guidelines and organizational systems and requirements         KB11. how to report and minimize risks         KB12. the principle of meeting the organization's needs, and how this should enable one to recognize one's own limitations and when one should seek support from others         KB13. the processes by which improvements to protocols/guidelines and organizational systems/requirements should be reported         KB14. the procedure for accessing training, learning and development needs for oneself and/or others within one's organization         KB15. the actions that can be taken to ensure a current, clear and accurate understanding of roles and responsibilities is maintained, and how this affects the way one work as an individual or part of a team         KB16. the risks to quality and safety arising from:       0         0       Not keeping up to date with best practice         0       Poor communication         0       Insufficient support o Lack of resources         KB17.the im
KB6. the legislation, protocols and guidelines affecting one's work KB7. the organizational systems and requirements relevant to one's role KB8. the sources of information and literature to maintain a constant access to upcoming research and changes in the field KB9. the difference between direct and indirect supervision and autonomous practice, and which combination is most applicable in different circumstances KB10. the importance of individual or team compliance with legislation, protocols, and guidelines and organizational systems and requirements KB11. how to report and minimize risks KB12. the principle of meeting the organization's needs, and how this should enable one to recognize one's own limitations and when one should seek support from others KB13.the processes by which improvements to protocols/guidelines and organizational systems/requirements should be reported KB14. the procedure for accessing training, learning and development needs for oneself and/or others within one's organization KB15. the actions that can be taken to ensure a current, clear and accurate understanding of roles and responsibilities is maintained, and how this affects the way one work as an individual or part of a team KB16. the risks to quality and safety arising from: o Not keeping up to date with best practice o Poor communication o linsufficient support o Lack of resources KB17.the importance of personal hygieneSkills (\$) [Optional]Writing SkillsA. Core Skills (\$ Writing SkillsWriting Skills
<ul> <li>KB7. the organizational systems and requirements relevant to one's role</li> <li>KB8. the sources of information and literature to maintain a constant access to upcoming research and changes in the field</li> <li>KB9. the difference between direct and indirect supervision and autonomous practice, and which combination is most applicable in different circumstances</li> <li>KB10. the importance of individual or team compliance with legislation, protocols, and guidelines and organizational systems and requirements</li> <li>KB11. how to report and minimize risks</li> <li>KB12. the principle of meeting the organization's needs, and how this should enable one to recognize one's own limitations and when one should seek support from others</li> <li>KB13.the processes by which improvements to protocols/guidelines and organizational systems/requirements should be reported</li> <li>KB14. the procedure for accessing training, learning and development needs for oneself and/or others within one's organization</li> <li>KB15. the actions that can be taken to ensure a current, clear and accurate understanding of roles and responsibilities is maintained, and how this affects the way one work as an individual or part of a team</li> <li>KB16. the risks to quality and safety arising from:         <ul> <li>Working outside the boundaries of competence and authority</li> <li>Not keeping up to date with best practice</li> <li>Poor communication</li> <li>Insufficient support o Lack of resources</li> <li>KB17.the importance of personal hygiene</li> </ul> </li> </ul>
KB8. the sources of information and literature to maintain a constant access to upcoming research and changes in the field         KB9. the difference between direct and indirect supervision and autonomous practice, and which combination is most applicable in different circumstances         KB10. the importance of individual or team compliance with legislation, protocols, and guidelines and organizational systems and requirements         KB11. how to report and minimize risks         KB12. the principle of meeting the organization's needs, and how this should enable one to recognize one's own limitations and when one should seek support from others         KB13.the processes by which improvements to protocols/guidelines and organizational systems/requirements should be reported         KB14. the procedure for accessing training, learning and development needs for oneself and/or others within one's organization         KB15. the actions that can be taken to ensure a current, clear and accurate understanding of roles and responsibilities is maintained, and how this affects the way one work as an individual or part of a team         KB16. the risks to quality and safety arising from:       0         Not keeping up to date with best practice       0         Poor communication       0         Insufficient support o Lack of resources         KB17.the importance of personal hygiene
<ul> <li>upcoming research and changes in the field</li> <li>KB9. the difference between direct and indirect supervision and autonomous practice, and which combination is most applicable in different circumstances</li> <li>KB10. the importance of individual or team compliance with legislation, protocols, and guidelines and organizational systems and requirements</li> <li>KB11. how to report and minimize risks</li> <li>KB12. the principle of meeting the organization's needs, and how this should enable one to recognize one's own limitations and when one should seek support from others</li> <li>KB13. the processes by which improvements to protocols/guidelines and organizational systems/requirements should be reported</li> <li>KB14. the procedure for accessing training, learning and development needs for oneself and/or others within one's organization</li> <li>KB15. the actions that can be taken to ensure a current, clear and accurate understanding of roles and responsibilities is maintained, and how this affects the way one work as an individual or part of a team</li> <li>KB16. the risks to quality and safety arising from:         <ul> <li>Working outside the boundaries of competence and authority</li> <li>Not keeping up to date with best practice</li> <li>Poor communication</li> <li>Insufficient support o Lack of resources</li> <li>KB17. the importance of personal hygiene</li> </ul> </li> </ul>
KB9. the difference between direct and indirect supervision and autonomous practice, and which combination is most applicable in different circumstances         KB10. the importance of individual or team compliance with legislation, protocols, and guidelines and organizational systems and requirements         KB11. how to report and minimize risks         KB12. the principle of meeting the organization's needs, and how this should enable one to recognize one's own limitations and when one should seek support from others         KB13.the processes by which improvements to protocols/guidelines and organizational systems/requirements should be reported         KB14. the procedure for accessing training, learning and development needs for oneself and/or others within one's organization         KB15. the actions that can be taken to ensure a current, clear and accurate understanding of roles and responsibilities is maintained, and how this affects the way one work as an individual or part of a team         KB16. the risks to quality and safety arising from:       0         Working outside the boundaries of competence and authority       0         Not keeping up to date with best practice       0         Poor communication       0         Insufficient support o Lack of resources         KB17.the importance of personal hygiene
and which combination is most applicable in different circumstances         KB10. the importance of individual or team compliance with legislation, protocols, and guidelines and organizational systems and requirements         KB11. how to report and minimize risks         KB12. the principle of meeting the organization's needs, and how this should enable one to recognize one's own limitations and when one should seek support from others         KB13.the processes by which improvements to protocols/guidelines and organizational systems/requirements should be reported         KB14. the procedure for accessing training, learning and development needs for oneself and/or others within one's organization         KB15. the actions that can be taken to ensure a current, clear and accurate understanding of roles and responsibilities is maintained, and how this affects the way one work as an individual or part of a team         KB16. the risks to quality and safety arising from:       0         Working outside the boundaries of competence and authority       0         Not keeping up to date with best practice       0         Poor communication       0         Insufficient support o Lack of resources         KB17.the importance of personal hygiene
KB10. the importance of individual or team compliance with legislation, protocols, and guidelines and organizational systems and requirements KB11. how to report and minimize risks KB12. the principle of meeting the organization's needs, and how this should enable one to recognize one's own limitations and when one should seek support from others KB13.the processes by which improvements to protocols/guidelines and organizational systems/requirements should be reported (KB14. the procedure for accessing training, learning and development needs for oneself and/or others within one's organization KB15. the actions that can be taken to ensure a current, clear and accurate understanding of roles and responsibilities is maintained, and how this affects the way one work as an individual or part of a team KB16. the risks to quality and safety arising from: o Working outside the boundaries of competence and authority o Not keeping up to date with best practice o Poor communication o Insufficient support o Lack of resources KB17.the importance of personal hygieneSkills (S) [Optional]Writing Skills
KB11. how to report and minimize risksKB12. the principle of meeting the organization's needs, and how this should enable one to recognize one's own limitations and when one should seek support from othersKB13.the processes by which improvements to protocols/guidelines and organizational systems/requirements should be reported KB14. the procedure for accessing training, learning and development needs for oneself and/or others within one's organization KB15. the actions that can be taken to ensure a current, clear and accurate understanding of roles and responsibilities is maintained, and how this affects the way one work as an individual or part of a team KB16. the risks to quality and safety arising from: o Not keeping up to date with best practice o Poor communication o Insufficient support o Lack of resources KB17. the importance of personal hygieneSkills (S) [Optional]A. Core Skills/Skills/Writing Skills
KB12. the principle of meeting the organization's needs, and how this should enable one to recognize one's own limitations and when one should seek support from others KB13.the processes by which improvements to protocols/guidelines and organizational systems/requirements should be reported KB14. the procedure for accessing training, learning and development needs for oneself and/or others within one's organization KB15. the actions that can be taken to ensure a current, clear and accurate understanding of roles and responsibilities is maintained, and how this affects the way one work as an individual or part of a team KB16. the risks to quality and safety arising from: o Working outside the boundaries of competence and authority o Not keeping up to date with best practice o Poor communication o Insufficient support o Lack of resources KB17.the importance of personal hygieneSkills (S) [Optional]Writing Skills
one to recognize one's own limitations and when one should seek support from others         KB13.the processes by which improvements to protocols/guidelines and organizational systems/requirements should be reported         KB14. the procedure for accessing training, learning and development needs for oneself and/or others within one's organization         KB15. the actions that can be taken to ensure a current, clear and accurate understanding of roles and responsibilities is maintained, and how this affects the way one work as an individual or part of a team         KB16. the risks to quality and safety arising from:         Ome Working outside the boundaries of competence and authority         Ome To Receive the importance of personal hygiene         Skills (S) [Optional]         A. Core       Skills/         Writing Skills
others       KB13.the processes by which improvements to protocols/guidelines and organizational systems/requirements should be reported         KB14. the procedure for accessing training, learning and development needs for oneself and/or others within one's organization         KB15. the actions that can be taken to ensure a current, clear and accurate understanding of roles and responsibilities is maintained, and how this affects the way one work as an individual or part of a team         KB16. the risks to quality and safety arising from: <ul> <li>Working outside the boundaries of competence and authority</li> <li>Not keeping up to date with best practice</li> <li>Poor communication</li> <li>Insufficient support o Lack of resources</li> <li>KB17.the importance of personal hygiene</li> </ul> Skills (S) [Optional]
KB13.the processes by which improvements to protocols/guidelines and organizational systems/requirements should be reported KB14. the procedure for accessing training, learning and development needs for oneself and/or others within one's organization KB15. the actions that can be taken to ensure a current, clear and accurate understanding of roles and responsibilities is maintained, and how this affects the way one work as an individual or part of a team KB16. the risks to quality and safety arising from: o Working outside the boundaries of competence and authority o Not keeping up to date with best practice o Poor communication o Insufficient support o Lack of resources KB17.the importance of personal hygieneSkills (S) [Optional]Writing Skills
organizational systems/requirements should be reported         KB14. the procedure for accessing training, learning and development needs for         oneself and/or others within one's organization         KB15. the actions that can be taken to ensure a current, clear and accurate         understanding of roles and responsibilities is maintained, and how this affects the way         one work as an individual or part of a team         KB16. the risks to quality and safety arising from:         Owner Working outside the boundaries of competence and authority         Owner Not keeping up to date with best practice         Owner Poor communication         Owner Insufficient support o Lack of resources         KB17.the importance of personal hygiene    Skills (5) [Optional]
KB14. the procedure for accessing training, learning and development needs for oneself and/or others within one's organization         KB15. the actions that can be taken to ensure a current, clear and accurate understanding of roles and responsibilities is maintained, and how this affects the way one work as an individual or part of a team         KB16. the risks to quality and safety arising from:         •       Working outside the boundaries of competence and authority         •       Not keeping up to date with best practice         •       Poor communication         •       Insufficient support o Lack of resources         KB17.the importance of personal hygiene    Skills (S) [Optional]    A. Core Skills/ Writing Skills
oneself and/or others within one's organization         KB15. the actions that can be taken to ensure a current, clear and accurate understanding of roles and responsibilities is maintained, and how this affects the way one work as an individual or part of a team         KB16. the risks to quality and safety arising from:         •       Working outside the boundaries of competence and authority         •       Not keeping up to date with best practice         •       Poor communication         •       Insufficient support o Lack of resources         KB17. the importance of personal hygiene    Skills (S) [Optional]
KB15. the actions that can be taken to ensure a current, clear and accurate understanding of roles and responsibilities is maintained, and how this affects the way one work as an individual or part of a team         KB16. the risks to quality and safety arising from:         •       Working outside the boundaries of competence and authority         •       Not keeping up to date with best practice         •       Poor communication         •       Insufficient support o Lack of resources         KB17.the importance of personal hygiene         Skills (S) [Optional]         A. Core       Skills/         Writing Skills
understanding of roles and responsibilities is maintained, and how this affects the way one work as an individual or part of a team         KB16. the risks to quality and safety arising from:         •       Working outside the boundaries of competence and authority         •       Not keeping up to date with best practice         •       Poor communication         •       Insufficient support o Lack of resources         KB17.the importance of personal hygiene
one work as an individual or part of a team         KB16. the risks to quality and safety arising from:         •       Working outside the boundaries of competence and authority         •       Not keeping up to date with best practice         •       Poor communication         •       Insufficient support o Lack of resources         KB17.the importance of personal hygiene         Skills (S) [Optional]         A. Core       Skills/         Writing Skills
KB16. the risks to quality and safety arising from:         ·       Working outside the boundaries of competence and authority         ·       Not keeping up to date with best practice         ·       Poor communication         ·       Insufficient support o Lack of resources         KB17. the importance of personal hygiene
<ul> <li>Working outside the boundaries of competence and authority</li> <li>Not keeping up to date with best practice</li> <li>Poor communication</li> <li>Insufficient support o Lack of resources</li> <li>KB17.the importance of personal hygiene</li> </ul> Skills (S) [Optional] A. Core Skills/ Writing Skills
<ul> <li>Not keeping up to date with best practice</li> <li>Poor communication</li> <li>Insufficient support o Lack of resources KB17.the importance of personal hygiene</li> </ul> Skills (S) [Optional] A. Core Skills/ Writing Skills
<ul> <li>Poor communication         <ul> <li>Insufficient support o Lack of resources</li> <li>KB17.the importance of personal hygiene</li> </ul> </li> <li>Skills (S) [Optional]         <ul> <li>A. Core Skills/</li> <li>Writing Skills</li> <li>Writing Skills</li> </ul> </li> </ul>
<ul> <li>Insufficient support o Lack of resources KB17.the importance of personal hygiene</li> <li>Skills (S) [Optional]</li> <li>A. Core Skills/ Writing Skills</li> </ul>
KB17.the importance of personal hygiene         Skills (S) [Optional]         A. Core       Skills/         Writing Skills
Skills (S) [Optional]         A. Core       Skills/         Writing Skills
Generic Skills The year/individual on the job, needs to know and understand how to
Generic Skills The user/ individual on the job needs to know and understand how to:
SA1. document reports, task lists, and schedules
SA2. prepare status and progress reports
SA3. record daily activities
SA4. update other co-workers
Reading Skills
The user/individual on the job needs to know and understand how to:
SA5. read about changes in legislations and organizational policies
SA6.keep updated with the latest knowledge







HSS/N 9616 Maint	ain professional & medico-legal conduct
	Oral Communication (Listening and Speaking skills)
	The user/individual on the job needs to know and understand how to: SA7. discuss task lists, schedules, and work-loads with co-workers SA8. give clear instructions to patients and co-workers SA9. keep patient informed about progress SA10. avoid using jargon, slang or acronyms when communicating with a patient
B. Professional Skills	Decision Making
	The user/individual on the job needs to know and understand how to: SB1. make decisions pertaining to the concerned area of work in relation to job role SB2. act decisively by balancing protocols and work at hand <b>Plan and Organize</b> The user/individual on the job needs to know and understand: Not applicable <b>Customer Centricity</b> The user/individual on the job needs to know and understand how to: SB3. communicate effectively with patients and their family, physicians, and other members of the health care team SB4. be responsive and listen empatherically to establish rapport in a way that promotes openness on issues of concern SB5. be sensitive to potential cultural differences SB6. maintain patient confidentiality SB7. respect the rights of the patient(s) <b>Problem Solving</b> The user/individual on the job needs to know and understand how to: Not applicable <b>Analytical Thinking</b> The user/individual on the job needs to know and understand how to: Not applicable <b>Curitical Thinking</b>
	The user/individual on the job needs to know and understand how to: Not applicable







## **NOS Version Control**

NOS Code	HSS/N 9616		
Credits (NSQF)	TBD	Version number	1.0
Industry	Healthcare	Drafted on	18/01/2017
Industry Sub-sector	Allied Health & Paramedics	Last reviewed on	6/12/17
Occupation		Next review date	5/12/21







# National Occupational Standard



### **Overview**

This Occupational Standard describes the knowledge, understanding, skills required in an allied Health Professional to monitor the working environment, and making sure it meets health, safety and security requirements.







Unit Code	HSS/N 9617
Unit Title	Maintain a safe, healthy and secure working environment
(Task)	
Description	This OS unit is about monitoring the working environment and ensuring a safe, healthy, secure and effective working conditions
Scope	<ul> <li>This unit/task covers the following:</li> <li>Complying the health, safety and security requirements and procedures for workplace</li> <li>Handling any hazardous situation with safely, competently and within the limits of authority</li> <li>Reporting any hazardous situation and breach in procedures to ensure a safe,</li> </ul>
	healthy, secure working environment
Performance Criteria(P	C) w.r.t. the Scope
Element	Performance Criteria
Complying the health, safety and security requirements and procedures for	To be competent, the user/individual on the job must be able to PC1. identify individual responsibilities in relation to maintaining workplace health safety and security requirements PC2. comply with health, safety and security procedures for the workplace
workplace	PC3. comply with health, safety and security procedures and protocols for environmental safety
Handling hazardous situation	<ul> <li>PC4. identify potential hazards and breaches of safe work practices</li> <li>PC5. identify and interpret various hospital codes for emergency situations</li> <li>PC6. correct any hazards that individual can deal with safely, competently and within the limits of authority</li> <li>PC7. provide basic life support (BLS) and first aid in hazardous situations, whenever applicable</li> <li>PC8. follow the organization's emergency procedures promptly, calmly, and efficiently</li> <li>PC9. identify and recommend opportunities for improving health, safety, and security to the designated person</li> <li>PC10. complete any health and safety records legibly and accurately</li> </ul>
Reporting any hazardous situation	PC11. report any identified breaches in health, safety, and security procedures to the designated person PC12. promptly and accurately report the hazards that individual is not allowed to deal with to the relevant person and warn other people who may get affected
Knowledge and Unders	
A. Organizational	The user/individual on the job needs to know and understand:
Context	KA1. the importance of health, safety, and security in the workplace
(Knowledge of the	KA2. the basic requirements of the health and safety and other legislations and
company /	regulations that apply to the workplace
organization and	KA3. the person(s) responsible for maintaining healthy, safe, and secure workplace KA4. the relevant up-to-date information on health, safety, and security that applies







its processes)	to the workplace
105 \$1000033037	to the workplace
	KA5. the responsibilities of individual to maintain safe, healthy and secure workplace
D. Taskatak	KA6. how to report the hazard
B. Technical	The user/individual on the job needs to know and understand:
Knowledge	KB1. requirements of health, safety and security in workplace
	KB2. how to create safety records and maintaining them
	KB3. the importance of being alert to health, safety, and security hazards in the work
	environment
	KB4. the common health, safety, and security hazards that affect people working in
	an administrative role
	KB5. how to identify health, safety, and security hazards
	KB6. the importance of warning others about hazards and how to do so until the
	hazard is dealt with
Skills (S) [Optional]	
A. Core Skills/	Writing Skills
Generic Skills	The user/individual on the job needs to know and understand how to:
	SA1. report and record incidents
	R- M AS
	Reading Skills
	The user/individual on the job needs to know and understand how to:
	SA2. read and understand company policies and procedures
	Oral Communication (Listening and Speaking skills)
	The user/individual on the job needs to know and understand how to:
	SA3. clearly report hazards and incidents with the appropriate level of urgency
B. Professional Skills	Decision Making
	The user/individual on the job needs to know and understand how to:
	SB1. make decisions pertaining to the area of work
	Plan and Organize
	The user/individual on the job needs to know and understand: SB2. plan for safety of the work environment
	Customer Centricity
	The user/individual on the job needs to know and understand how to:
	SB3. communicate effectively with patients and their family, physicians, and other
	members of the health care team
	SB4. be capable of being responsive, listen empathetically to establish rapport in a
	way that promotes openness on issues of concern
	Problem Solving
	The user/individual on the job needs to know and understand how to:
	SB5. identify hazards, evaluate possible solutions and suggest effective solutions







Analytical Thinking
The user/individual on the job needs to know and understand how to:
SB6. analyze the seriousness of hazards
Critical Thinking
Critical Thinking
The user/individual on the job needs to know and understand how to:
SB7. analyze, evaluate and apply the information gathered from observation,
experience, reasoning, or communication to act efficiently









## **NOS Version Control**

NOS Code	HSS/N 9617		
Credits (NSQF)	TBD	Version number	1.0
Industry	Healthcare	Drafted on	18/01/2017
Industry Sub-sector	Allied Health & Paramedics	Last reviewed on	6/12/17
Occupation	57. m	Next review date	5/12/21







# National Occupational Standard



### **Overview**

This Occupational Standard describes the knowledge, understanding, skills required of an Allied Health professional to manage biomedical waste and to comply with infection control policies and procedures







Unit Code	HSS/N 9618	
Unit Title (Task)	Follow infection control policies & procedures including biomedical waste disposal protocols	
Description	This OS unit is about the safe handling and management of health care waste and following infection control polices.	
Scope	<ul> <li>This unit/task covers the following:</li> <li>Classification of the waste generated, segregation of biomedical waste, proper collection and storage of waste</li> <li>Complying with effective infection control protocols that ensures the safety of the patient(or end-user of health-related products/services)</li> <li>Maintaining personal protection and preventing the transmission of infection from person to person</li> <li>Reference: 'The content of this National Occupational Standard is drawn from the UK Skills for Health NOS [SFHCHS212 Disposal of clinical and non-clinical waste within healthcare and SFHCHS213 Implement an audit trail for managing waste within healthcare]</li> </ul>	

### Performance Criteria(PC) w.r.t. the Scope

El a va a va t	
Element	Performance Criteria
Classification of the	To be competent, the user/individual on the job must be able to
Waste Generated,	A State of the sta
Segregation of	PC1. handle, package, label, store, transport and dispose of waste appropriately to
<b>Biomedical Waste</b>	minimize potential for contact with the waste and to reduce the risk to the
,Proper collection	environment from accidental release
and storage of Waste	PC2.store clinical or related waste in an area that is accessible only to authorized
	persons
	PC3. minimize contamination of materials, equipment and instruments by aerosols
	and splatter
Complying with an	PC4. apply appropriate health and safety measures following appropriate personal
effective infection	clothing & protective equipment for infection prevention and control
control protocols	PC5. identify infection risks and implement an appropriate response within own role
•	and responsibility in accordance with the policies and procedures of the organization
	PC6. follow procedures for risk control and risk containment for specific risks. Use
	signs when and where appropriate
	PC7. follow protocols for care following exposure to blood or other body fluids as
	required
	PC8. remove spills in accordance with the policies and procedures of the organization
	PC9.clean and dry all work surfaces with a neutral detergent and warm water solution
	before and after each session or when visibly soiled
	PC10. demarcate and maintain clean and contaminated zones in all aspects of health
	care work
	PC11. confine records, materials and medicaments to a well-designated clean zone
	PC12. confine contaminated instruments and equipment to a well-designated
	contaminated zone







waste disposal prot	
	PC13. decontaminate equipment requiring special processing in accordance with quality management systems to ensure full compliance with cleaning, disinfection and sterilization protocols
	PC14. replace surface covers where applicable
	PC15. maintain and store cleaning equipment
	PC16. report and deal with spillages and contamination in accordance with current legislation and procedures
Maintaining personal	PC17. maintain hand hygiene following hand washing procedures before and after
protection and	patient contact /or after any activity likely to cause contamination
preventing the	PC18. cover cuts and abrasions with water-proof dressings and change as necessary
transmission of	PC19.change protective clothing and gowns/aprons daily, more frequently if soiled
infections from	and where appropriate, after each patient contact
person to person	PC20. perform additional precautions when standard precautions alone may not be
	sufficient to prevent transmission of infection
Knowledge and Unders	standing (K)
A. Organizational	The user/individual on the job needs to know and understand:
Context	KA1. relevant up-to-date information on health, safety, and security that applies to
	the organization
(Knowledge of the	KA2.organization's emergency procedures and responsibilities for handling hazardous
company /	situations
organization and	KA3. person(s) responsible for health, safety, and security in the organization
its processes)	KA4. good personal hygiene practice including hand care
B. Technical	The user/individual on the job needs to know and understand:
Knowledge	KB1. importance of and how to handle, package, label, store, transport and dispose of waste appropriately to minimize potential for contact with the waste and to reduce the risk to the environment from accidental release
	KB2. the importance to adhere to the organizational and national waste management
	principles and procedures
	KB3. the hazards and risks associated with the disposal and the importance of risk
	assessments and how to provide these KB4. the required actions and reporting procedures for any accidents, spillages and
	contamination involving waste
	KB5. the requirements of the relevant external agencies involved in the transport and
	receipt of your waste
	KB6. the importance of organizing, monitoring and obtaining an assessment of the
	impact the waste may have on the environment
	KB7. The current national legislation, guidelines, local policies and protocols which
	affect work practice
	KDQ the policies and guidance that clarify scane of practice accounts hilting and the
	KB8. the policies and guidance that clarify scope of practice, accountabilities and the
	working relationship between yourself and others
	working relationship between yourself and others KB9. identification and management of infectious risks in the workplace
	working relationship between yourself and others KB9. identification and management of infectious risks in the workplace KB10. aspects of infectious diseases including opportunistic organisms & pathogens
	working relationship between yourself and others KB9. identification and management of infectious risks in the workplace







waste disposal pro	
	injuries, risk of acquisition
	KB13. how to clean and sterile techniques
	KB14. susceptible hosts including persons who are immune suppressed, have chronic diseases such as diabetes and the very young or very old
	KB15. routine surface cleaning procedures at the start and end of the day, managing a blood or body fluid spill
	KB16. sharps handling and disposal techniques
	KB17.effective hand hygiene including hand wash, surgical hand wash, when hands must be washed
	KB18. good personal hygiene practice including hand care
	KB19. how to use personal protective equipment such as:
	KB20. The personal clothing and protective equipment required to manage the
	different types of waste generated by different work activities
Skills (S) [Optional]	
A. Core Skills/	Writing Skills
Generic Skills	The user/ individual on the job needs to know and understand how to: SA1. report and record incidents
	Reading Skills
	The user/individual on the job needs to know and understand how to:
	SA2.read and understand company policies and procedures pertaining to managing biomedical waste and infection control and prevention
	Oral Communication (Listening and Speaking skills)
	The user/individual on the job needs to know and understand how to: SA3. listen patiently
D. Duefeesiewel Chille	SA4. report hazards and incidents clearly with the appropriate level of urgency
B. Professional Skills	Decision Making
	The user/individual on the job needs to know and understand how to:
	SB1. take in to account opportunities to address waste minimization, environmental
	responsibility and sustainable practice issues
	SB2. apply additional precautions when standard precautions are not sufficient
	Plan and Organize
	The user/individual on the job needs to know and understand: SB3. consistently ensure instruments used for invasive procedures are sterile at time of
	use (where appropriate)
	SB4. consistently follow the procedure for washing and drying hands SB5. consistently maintain clean surfaces and limit contamination
	Customer Centricity
	The user/individual on the job needs to know and understand how to:
	SB6. how to make exceptional effort to keep the environment and work place clean
	Problem Solving







iste uisposai pro	
	The user/individual on the job needs to know and understand how to:
	SB7. identify hazards and suggest effective solutions to identified problems pertaining to
	hospital waste and related infections
	Analytical Thinking
	The user/individual on the job needs to know and understand how to:
	SB8. analyze the seriousness of hazards pertaining to hospital waste and related
	infections
	Critical Thinking
	The user/individual on the job needs to know and understand how to:
	SB9. apply, analyze, and evaluate the information gathered from observation, experience,
	reasoning, or communication, as a guide to act
	SB10. take into account opportunities to address waste minimization, prevent infection,
	environmental responsibility and sustainable practice issues









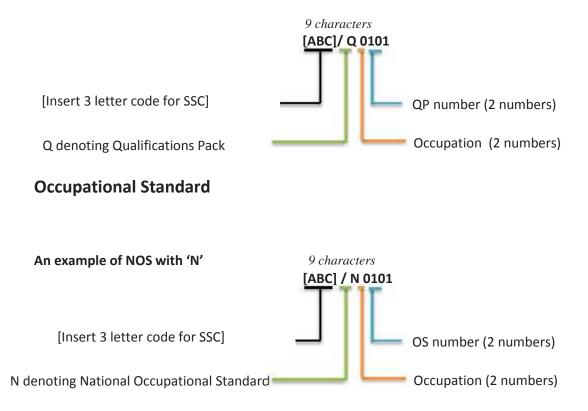
### **NOS Version Control**

NOS Code	HSS/N 9618						
Credits (NSQF)	TBD	Version number	1.0				
Industry	Healthcare	Drafted on	18/01/2017				
Industry Sub-sector	Allied Health & Paramedics	Last reviewed on	6/12/17				
Occupation		Next review date	5/12/21				

### **Annexure**

### Nomenclature for QP and NOS

### **Qualifications Pack**



The following acronyms/codes have been used in the nomenclature above:

Sub-sector	Range of Occupation numbers
Diagnostic	01-20
Curative Services	21-50
Non-direct Care	51-75
Rehabilitative	76-85
Community Related	86-95
Generic/ General Health	96-99

Sequence	Description	Example
Three letters	Industry name	HSS
Slash	/	/
Next letter	Whether <b>Q</b> P or NOS	Ν
Next two numbers	Occupation code	01
Next two numbers	OS number	01

### Criteria For Assessment Of Trainees

### Job Role Radiation Therapy Technologist

#### Qualification Pack HSS/Q0601

### Sector Skill Council Healthcare Sector Skill Council

#### **Guidelines for Assessment**

1. Criteria for assessment for each Qualification Pack will be created by the Sector Skill Council. Each Performance Criteria (PC) will be assigned marks proportional to its importance in NOS. SSC will also lay down proportion of marks for Theory and Skills Practical for each PC.

2. The assessment for the theory part will be based on knowledge bank of questions created by the SSC.

3. Assessment will be conducted for all compulsory NOS, and where applicable, on the selected elective/option NOS/set of NOS.

4. Individual assessment agencies will create unique question papers for theory part for each candidate at each examination/training center (as per assessment criteria below).

4. Individual assessment agencies will create unique evaluations for skill practical for every student at each examination/training center based on this criterion.

5. To pass the Qualification Pack , every trainee should score a minimum of 70% of aggregate marks to successfully clear the assessment.

6. In case of *unsuccessful completion*, the trainee may seek reassessment on the Qualification Pack.

National Occupational		Total	Total	Marks Allocation		
Standards (NOS)	Performance Criteria (PC)	Marks (Theory)	Marks (Practical)	Out Of	Viva	Skills Practical
1. HSS/N 0601: Work	PC1.Conduct professional behaviour in consistent with nationally and	20	200			
effectively in radiation therapy	internationally accepted standards of best practice, as documented by the AARTI Radiation Technologists' Code of Ethics			5	0	5
practice	PC2.Manage personal, mental and physical health to ensure fitness to practice			5	0	5
	PC3. Follow ethical and legal requirements in decision-making in all work undertaken with awareness of potential ethical complexity in own work role			5	0	5
	PC4. Reflect understanding and compliance with the principles of duty of care and legal responsibilities in all work undertaken			10	5	5

informed of	consent
PC6. Respe	ect and maintain privacy,
confidenti	ality and consent / permission of
•	tient, family, significant others,
-	and employing organisation
	cate on behalf of the patient
including t	he rights and interests of
	rt to seniors concerning any error
	onnection with patient's treatment
and care	
	re to organizational and
departmen	ntal policies, procedures and
protocols a	and guidelines relevant to the role
	pond appropriately to unsafe or
unprofessi	ional practice
PC11. Inte	grate organisational policies and
guidelines	with professional standards
РС12. Арр	ly relevant quality frameworks
PC13. Perf	orm daily work tasks and
	lities in an organised, timely and
goaldriven	manner
	ctively manage daily work load
-	nge of professional skills, including
•	al reasoning, prioritisation,
•	olving, adaptation, negotiation
and delega	
	hage changing circumstances by growing work priorities and adapting
work pract	
	plete necessary work tasks
	to expected performance
-	and timeframes
	tribute to the team to enable
effective s	ervices integration, focused on
shared pat	tient-centred goals
	and manage workplace resources
	safely and responsibly to support
•	ithin financial constraints
	orm workplace tasks to a standard
consistent	with the requirements of work
	ocols, procedures and legislation

10	5	5
10	2	8
10	5	5
5	0	5
10	5	5
10	5	5
10	5	5
10	5	5
10	5	5
10	0	10
5	2	3
5	2	3
5	2	3
5	0	5
5	2	3

	PC20. Complete administrative duties accurately, systematically and within established timeframes			4	2	2
	PC21. Effectively use established communication systems and protocols within the work environments to support practice			5	3	2
	PC22.Contribute to team effectiveness			6	4	2
	PC23. Collaborate with other health practitioners			10	5	5
<ul> <li>PC24. Deliver effective services to a standard commensurate with experience, support and workplace expectations</li> <li>PC25. Apply an understanding of the principles and processes of safety, continuous quality improvement (CQI) and quality assurance</li> <li>PC26. Dasticipate in relevant workplace and</li> </ul>	standard commensurate with experience,			10	5	5
			10	5	5	
	PC26. Participate in relevant workplace and professional quality improvement activities			10	5	5
	TOTAL	20	200	200	79	121
2.HSS/N 0602: Implement	PC1. Apply national radiation safety legislation, radiation safety guidelines and international best practice for radiation	20	200	10	5	5
safe radiation practice to protect and	PC2. Apply principles of risk management relevant to radiation			5	2	3
enhance patient safety	PC3. Identify radiation risks and apply related risk control systems and procedures			10	5	5
	PC4. Identify and apply safe radiation practice			10	5	5
	PC5. Follow patient identification procedures to confirm the correct match of patient with intended procedure			10	6	4
	PC6. Review, communicate, record and manage client information accurately, consistent with protocols, procedures and legislative requirements for maintaining patient records			10	5	5
	PC7. Identify and manage risks associated with patient transfers			10	5	5
	PC8.Identify and manage risk of infection, including during aseptic procedures			10	5	5

PC9. Deliver radiation therapy in accordance vith the prescription, parameters and nstructions	10	4
PC10.identify functions and limitations of equipment and instrumentation to confirm vorking condition within acceptable operating parameters	10	3
PC11.Identify unacceptable condition of operation of equipment and nstrumentation	10	7
C12.Follow protocols to record and report non-conformance of equipment	10	6
PC13. Follow protocols for delivery of reatment subsequent to correction of nonconformance	5	2
PC14.comply with legal responsibilities for nealth and safety of self and others	5	2
PC15. Identify safety hazards in the vorkplace and apply knowledge of esponsibilities for notification	5	3
PC16.Identify, confirm and implement nethods of radiation management	5	2
PC17. identify interactions with matter, early and late effects and stochastic and leterministic effects of radiation exposure	10	5
PC18. Identify occupancy risks related to proximity of radiation and radioactive torage	10	5
C19. Confirm knowledge of layout planning onsiderations for radiation installations	10	4
C20. Provide information on radiation- elated hazards and control measures to others in the workplace	5	2
C21. Use appropriate personal protective lothing, equipment and personnel nonitoring devices	5	3
C22. Monitor and identify environmental isks of manufactured radiation and adioactivity	5	2
PC23. Identify and implement safe and legal nethods during possession, use, storage and lisposal of radiation sources including inderstanding of shielding requirements	5	3

	PC24. Implement protocols and procedures in response to event reporting in radiation therapy			5	2	3
	PC25. Report incidents in accordance with protocols, procedures and legal requirements			10	5	5
	TOTAL	20	200	200	98	102
3. HSS/N 0603: Plan and prepare patient for radiation	PC1. Determine immobilization methods suitable for simulation, planning and treatment in consultation with the treating physician and medical physicist	10	200	10	5	5
therapy treatment	PC2. Identify type of immobilization required for a particular radiation therapy procedure and/or treatment technique			10	5	5
	PC3. Fabricate or adapt suitable immobilization devices and ancillary equipment as required in radiation therapy			10	5	5
	PC4. Recognize limitations/restrictions in the use of stabilization and immobilization devices			10	5	5
	PC5. Evaluate images for patient by applying knowledge of oncologic physiology			10	5	5
	PC6. Determine imaging modalities suited to individual patient presentations and related planning procedures			10	5	5
	PC7. Perform CT-based simulation for all major cancer sites, patient presentations and related planning procedures			10	5	5
	PC8. Identify usage of MRI and PET in simulation imaging			20	10	10
	PC9. Evaluate suitability and feasibility of using the immobilization devices in MRI and in PET			10	5	5
	PC10. Relate design and operation of general all imaging modalities (e.g. CT, MRI, PET-CT) systems			10	5	5
	PC11. Identify imaging parameters, scan protocols and relative dose levels based on the range of patient presentations			10	5	5
	PC12. Perform and evaluate CT examinations of the body and when appropriate, modify them to take into account patient/client presentation and clinical indications			10	5	5

	PC13. Apply post processing techniques, including multi-planar reformats and volume imaging			10	5	5
	PC14. Apply relatively DICOM and DICOM-RT objects			20	10	10
	PC15. Transmit the selected images/image series to the appropriate treatment planning systems through the network			10	5	5
	PC16. Perform legislative duties relating to ownership, storage, retention and destruction of patient records and other practice documentation			10	5	15
	PC17. Ensure correct usage of patient information management systems			10	15	5
	PC18. Ensure correct verification and management of information			10	4	6
	TOTAL	10	200	200	109	111
4. HSS/N	PC1. Review the patient's clinical	20	200			
0604: Deliver radiation	prescription and instructions and match with treatment plan, referral and current medical			10	5	5
therapy	information to confirm the requested					
treatment	procedure is appropriate					
	PC2. Determine the appropriate imaging and/or treatment protocols and priorities, in accordance with the clinical prescription and instructions			10	5	5
	PC3. Ensure that clinical instructions are followed.			10	5	5
	PC4. Identify factors or conditions that may affect the patient's behaviour and /or capacity to undergo the procedure including pre-existing medical and/or physical and physiological conditions, age, pregnancy, psycho-social, socioeconomic, culture, language skills			10	5	5
	PC5. Obtain patient preparation requirements			10	5	5
	PC6. Identify patients most at risk; including pregnant women and the foetus; breast feeding mothers and their children			10	5	5
	PC7.Identify contraindications and limitations of medical radiation services; determine appropriate adjustments to procedures; and communicate these to the patient			5	2	3

	PC8. Confirm treatment plan with Radiation			10	5	5
	Oncology team			10	5	
	PC9. Complete required check lists			10	5	5
	PC10. Assess patient's general condition and					
	treatment reaction during the radiation			10	5	5
	treatment and report to treating physician					
	PC11. analyse on patient's condition justify			10	5	5
	the delivery of treatment Pc12. Apply e safe and effective use, design					
	and operation of radiation therapy			10	5	5
	treatment systems				0	
	PC13. Implement requirements for			10	-	_
	treatment delivery recording systems			10	5	5
	PC14. Implement the developed plans in accordance with clinical prescriptions and instructions			10	5	5
	PC15. Apply and verify the treatment parameters			10	5	5
	PC16. Implement the available imaging systems to verify patient positioning before delivery of radiation therapy treatment. Justify additional imaging radiation exposure for verification.			5	2	3
	PC17. Apply correct radiation type and use of correct accessories to deliver radiation treatment.			10	5	5
	PC18.monitor patient undergoing radiation treatment			10	5	5
	PC19. Manage and manipulate 3D datasets for patient positioning on treatment table			5	2	3
	PC20. Identify and respond to a patient's deteriorating condition, or inability to undergo a procedure or treatment, consistent with duty of care requirements			10	5	5
	PC21. Use safe procedures for manual handling, transferring and patient positioning			5	2	3
	PC22. Convey information and report when significant findings are identified by implementing protocols or instructions.			10	5	5
	TOTAL	20	200	200	98	102
5. HSS/N 0605:Engage	PC1.Identify the clinical challenge or question	10	200	20	10	10
in evidence- based	PC2.Identify information required to respond to the challenge or question			10	5	5

practice and professional	PC3.Select appropriate methods to collect and assess evidence			20	10	10
learning	PC4.Identify, access or collect information from credible sources			20	10	10
	PC5. Assess adequacy of information to answer the issue under inquiry			10	5	5
	PC6. Interpret findings, applying clinical reasoning and reflective processes to identify implications for practice			10	5	5
	PC7. Review clinical action plans/protocols to take account of findings			10	5	5
	PC8. Conduct professional responsibilities to undertake continuing professional development (CPD)			10	5	5
	PC9. Demonstrate an awareness of the boundaries of their professional competence and responsibilities and seeks advice, education and training, further support and supervision when required			10	5	5
	PC10.Critically reflect on personal strengths and limitations to identify learning required to improve and adapt professional practice			10	5	5
	PC11. Seek input from others to confirm learning needs of self and others to deliver improved client outcomes			10	5	5
	PC12. Plan and implement steps to address professional development needs			30	10	20
	PC13. Critically evaluate and share with others new information and knowledge and integrate into practice as appropriate			30	10	20
	TOTAL	10	200	200	110	90
6. HSS/N 9615 Maintain Interpersonal	PC1. Communicate effectively with all individuals regardless of age, caste, gender, community or other characteristics without using terminology unfamiliar to them	5	50	5	2	3
relationship with colleagues,	PC2. Utilize all training and information at one's disposal to provide relevant information to the individual			3	1	2
patients and others	PC3. Confirm that the needs of the individual have been met			2	0	2
	PC4. Respond to queries and information needs of all individuals			2	1	1

	PC5. Adhere to guidelines provided by one's organization or regulatory body relating to confidentiality			2	1	1
	PC6. Respect the individual's need for privacy			5	2	3
	PC7. Maintain any records required at the end of the interaction			2	1	1
	PC8. Integrate one's work with other people's work effectively			2	1	1
	PC9. Utilize time effectively and pass on essential information to other people on timely basis			5	2	3
	PC10. Work in a way that shows respect for other people			2	1	1
	PC11. Carry out any commitments made to other people			2	1	1
	PC12. Reason out the failure to fulfill commitment			2	1	1
	PC13. Identify any problems with team members and other people and take the initiative to solve these problems			2	1	1
	PC14. Clearly establish, agree, and record the work requirements			2	1	1
	PC15. Ensure his/her work meets the agreed requirements			2	1	1
	PC16. Treat confidential information correctly			5	2	3
	PC17. Work in line with the organization's procedures and policies and within the limits of his/her job role			5	2	3
	TOTAL	5	50	50	21	29
7.HSS/N 9616 Maintain professional	PC1. Adhere to legislation, protocols and guidelines relevant to one's role and field of practice	5	50	5	2	3
& medico- legal conduct	PC2. Work within organizational systems and requirements as appropriate to one's role			5	2	3
	PC3. Recognize the boundary of one's role and responsibility and seek supervision when situations are beyond one's competence and authority			10	5	5
	PC4. Maintain competence within one's role and field of practice			5	2	3

	PC5. Maintain personal hygiene and contribute actively to the healthcare ecosystem PC6. Use relevant research based protocols			5	2	3
	and guidelines as evidence to inform one's practice			5	2	3
	PC7. Promote and demonstrate good practice as an individual and as a team member at all times			5	2	3
	PC8. Identify and manage potential and actual risks to the quality and safety of practice			5	2	3
	PC9. Evaluate and reflect on the quality of one's work and make continuing improvements			5	2	3
	TOTAL	5	50	50	21	29
8. HSS/N9617 Maintain a safe, healthy and secure	PC1. Identify individual responsibilities in relation to maintaining workplace health safety and security requirements	5	50	2	1	1
working environment	PC2. Comply with health, safety and security procedures for the workplace			2	1	1
	PC3. Comply with health, safety and security procedures and protocols for environmental safety			2	1	1
	PC4. Identify potential hazards and breaches of safe work practices			5	2	3
	PC5. Identify and interpret various hospital codes for emergency situations			5	2	3
	PC6. Correct any hazards that individual can deal with safely, competently and within the limits of authority			4	2	2
	PC7. Provide basic life support (BLS) and first aid in hazardous situations, whenever applicable			5	2	3
	PC8. Follow the organization's emergency procedures promptly, calmly, and efficiently			5	2	3
	PC9. Identify and recommend opportunities for improving health, safety, and security to the designated person			5	2	3
	PC10. Complete any health and safety records legibly and accurately			5	2	3
	PC11. Report any identified breaches in health, safety, and security procedures to			5	2	3

	the designated person					
	PC12. Promptly and accurately report the hazards that individual is not allowed to deal with, to the relevant person and warn other people who may get affected			5	2	3
	Total	5	50	50	21	29
9. HSS/N9618 Follow biomedical waste disposal and	PC1. Handle, package, label, store, transport and dispose of waste appropriately to minimize potential for contact with the waste and to reduce the risk to the environment from accidental release	5	50	5	2	3
infection control policies and	PC2.Store clinical or related waste in an area that is accessible only to authorized persons			5	2	3
procedures	PC3. Minimize contamination of materials, equipment and instruments by aerosols and splatter			2	1	1
	PC4. Apply appropriate health and safety measures following appropriate personal clothing & protective equipment for infection prevention and control			2	1	1
	PC5. Identify infection risks and implement an appropriate response within own role and responsibility in accordance with the policies and procedures of the organization			2	1	1
	PC6. Follow procedures for risk control and risk containment for specific risks. Use signs when and where appropriate			2	1	1
	PC7. Follow protocols for care following exposure to blood or other body fluids as required			2	1	1
	PC8. Remove spills in accordance with the policies and procedures of the organization			2	1	1
	PC9.Clean and dry all work surfaces with a neutral detergent and warm water solution before and after each session or when visibly soiled			5	2	3
	PC10: Demarcate and maintain clean and contaminated zones in all aspects of health care work			2	1	1
	PC11. Confine records, materials and medicaments to a well-designated clean zone			2	1	1
	PC12. Confine contaminated instruments and equipment to a well-designated contaminated Zone			2	1	1

100	1200	1300			
Theory	Practical	Tota		1	
5	50	50	23	27	
		2	1	1	
	-				
		2	1	1	
		2	1	1	
		2	1	1	
		2	1	1	
		2	1	1	
		3	1	2	
		2	1	1	
	-		3         2         5       50	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	